

Community Planning Process and Orientation



DANA BARFORD MHSA PROJECTS MANAGER SEPTEMBER 2020





Toni Navarro Executive Director Welcome and Tri-City Update



- Overview of Mental Health Services Act
- Role of the Stakeholder
- Five MHSA Plans
- Outcomes and Data Collection Methods
- MHSA Workgroups

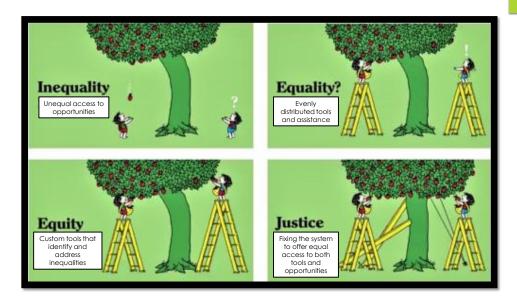


Antonette (Toni) Navarro, LMFT Executive Director Tri-City Mental Health



2020 Cultural Competency Plan





Our Three Cities vs Tri-City Staff How Do Our Demographics Compare 5

Average Demographics for Cities of Claremont, La Verne and Pomona	3
White	42%
Hispanic/Latino	34%
Asian	10%
Black/African Am	5%
Native Am/Alaska Native	1%
Native Hawaiian/Pacific Islander	0.33%
Other	4%
Two or More Races	3.67%

Average Demographics for Tri-City Mental Health Staff	TRI-CITY
White	16.35%
Hispanic/Latino	54.33%
Asian	8.17%
Black/African Am	9.62%
Native Am/Alaska Native	0.48%
Native Hawaiian/Pacific Islander	0.48%
Other	9.62%
Two or More Races	0.96%



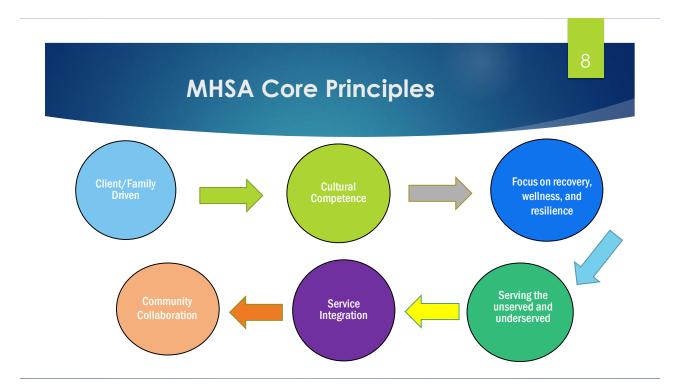
Guiding Values of MHSA

Mission of MHSA

The funding is provided to each county to "create a state-of-the-art, culturally competent system that promotes recovery/wellness for adults and older adults with severe mental illness and resiliency for children with serious emotional disorders and their families."

Vision of MHSA

The MHSA pledges to look beyond "business as usual" to help build a system where access will be easier, services are more effective, out-of-home and institutional care are reduced and stigma toward those with severe mental illness or serious emotional disturbance no longer exists.



Benefits of Being a Stakeholder

- Consumers, family members, community members, clients, CBO's and providers
- Review current programs and make recommendations for new programs
- Input for improvements outlined in MHSA Annual Updates and 3-Year Plans
- ▶ Plan reviewed (30 days) & Public Hearing hosted by our Mental Health Commission



Stakeholder Contributions

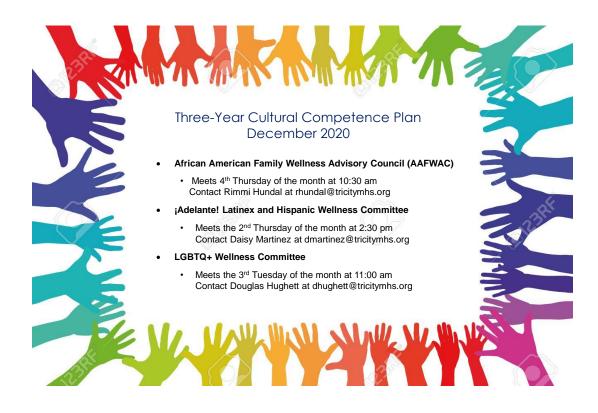
- ✓ Attending Stakeholder Meetings via Webinars
- African American Family Wellness Advisory Committee
- √ ¡Adelante! Latino & Hispanic Wellness Committee
- ✓ LGBTQ+ Wellness Advisory Council
- ✓ Service Learners (Volunteers)
 - Peer Mentor
 - Wellness Center
- ✓ Attend Mental Health Commission and Governing Board Meetings











Innovation (2012) Innovation consists of short–term projects, one to five years, that explore novel efforts to strengthen aspects of the mental health system.

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MHSA Plans

Community Service and Supports (2009) This plan provides intensive treatment and transition services for people who experience serious and persistent mental illness or severe emotional disturbances or who are at risk of SMI/SED.

Capital Facilities and Technological Needs (2013) This plan focuses on improvements to facilities, infrastructure and technology of the local mental health system. Workforce Education and Training (2012) The WET efforts focus on strengthening and supporting existing staff through trainings while also focusing on attracting new staff and volunteers to ensure future mental health personnel.

Prevention and Early Intervention (2010) These programs focus on early intervention and prevention services in addition to anti-stigma efforts.

Community Services and Supports Programs (CSS)

Full Service Partnerships



Supplemental Crisis/Intensive Outreach and Engagement Team





Field Capable Clinical Services for Older Adults





Community Navigators



Permanent Supportive Housing



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Prevention and Early Intervention

PEI services are directed to reduce the likelihood of serious mental illness and its negative consequences for individuals and communities at elevated risk

Prevention

Activities to reduce risk factors for developing a potentially serious mental illness and to build protective factors.

Early Intervention

Treatment and other services and interventions, including relapse prevention, to address and promote recovery and related functional outcomes for a mental illness early in its emergence, including the applicable negative outcomes that may result from untreated mental illness.









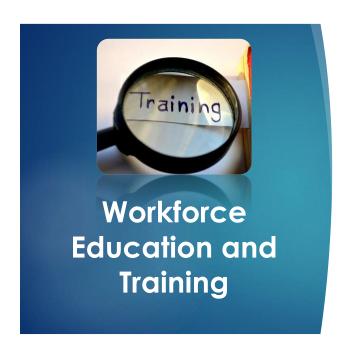












PRIMARY OBJECTIVES:

- >Develop systematic approach to training and learning
- >Develop a deeper pool of volunteers and future Mental Health employees

1,8

Designed to Address Issues with Public Mental Health Workforce

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Areas of Concern

- Shortage of public mental health workers
- Recognized lack of diversity in the mental health workforce
- Under-representation of mental health professionals with consumer and family member experience
- Deficiency in experience in racially, ethnically, or culturally-diverse communities

Efforts to Mitigate Issues

- ► TAY high school and college students who are evaluating careers in mental health
- As service learners, they participate in the program to gain hands-on experience in community mental health
- Individuals with lived experience who want to give back to the community and participate in programs that support their recovery
- Recruiting efforts target diverse social media pages, associations and groups by advertising on their website
- Attend various job fairs targeting specific ethnic groups such as the African American Mental Health Conference & the Latino Mental Health Conference



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Innovation

Purpose

- Increase access to mental health services to underserved groups
- Increase the quality of mental health services, including measured outcomes
- Promotes interagency and community collaboration related to mental health services or supports or outcomes
- Increase access to mental health services, included but not limited to, services provided through permanent supportive housing

General Criteria

- Introduces a new practice or approach to the overall mental health system, including, but not limited to, prevention and early intervention
- Makes a change to an existing practice in the field of mental health, including but not limited to, application to a different population
- Applies a promising community driven practice or approach that has been successful in a non-mental health context or setting to the mental health system
- Supports participation in a housing program designed to stabilize a person's living situation while also providing supportive services onsite

Current Innovation Project





- √ 14 County Collaborative
- √ Five-year Project
- ✓ Increasing Access to Mental Health Services
- ✓ Utilize a Suite of Technology-Based Mental Health Solutions

Capital Facilities and Technological Needs (CFTN)

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Capital Facilities and Technological Needs (CFTN)

Supports the goals of MHSA and the delivery of services

Move the mental health system towards the goals of wellness, recovery, resiliency, and cultural competence



Therapeutic Community Garden Renovation and Expansion



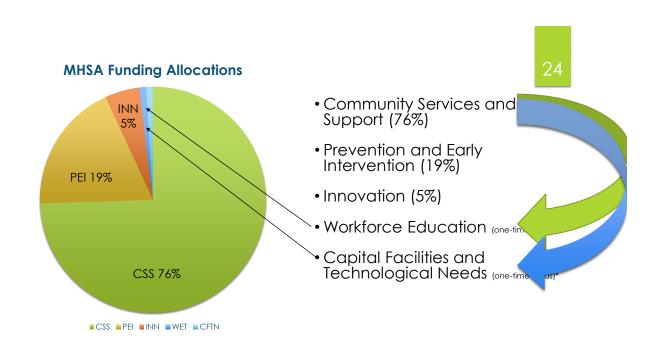
Improve electronic health record and system enhancement



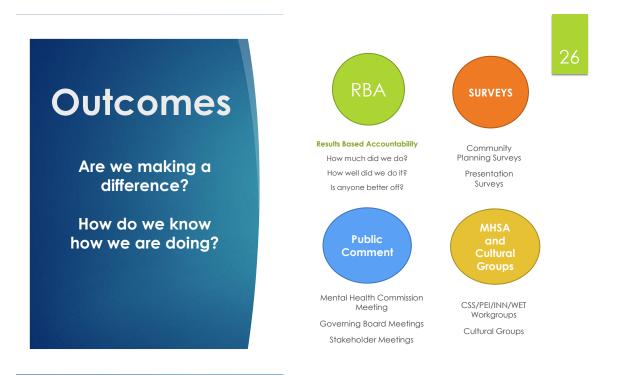
Purchase of buildings for staff/Upgrades to electrical and expansion



Create a community computer lab to improve access for consumers and family members











Review current MHSA programs and services



Discuss successes and challenges for each program



Review gaps in service



Make recommendations to stakeholders and TCMH staff for changes, if needed

MHSA Workgroup Dates

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- PEI Thursday, Oct 1510:00 11:00 pm
- CSS Thursday, Oct 152:00 3:00 pm



What questions can we answer for you?



Next Steps

- ❖ Sign-up for our workgroup(s) via email
- ❖Complete the survey in your email
- Next stakeholder meeting in January





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