



MINUTES

REGULAR MEETING OF THE GOVERNING BOARD JUNE 17, 2020 – 5:00 P.M.

The Governing Board held on Wednesday, June 17, 2020 at 5:01 p.m. its Regular Meeting Via Teleconference pursuant to California Governor Newsom Executive Order N-25-20 wherein he suspended certain provisions of the Brown Act to allow the continuation to hold meetings without gathering in a room in an effort to minimize the spread and mitigate the effects of COVID-19 (Corona Virus Disease of 2019).

CALL TO ORDER Governing Board Chair Carder called the meeting to order at 5:01 p.m.

ROLL CALL Roll call was taken by JPA Administrator/Clerk Olmos.

GOVERNING BOARD

PRESENT: Robin Carder, City of La Verne, Chair
Jed Leano, City of Claremont, Vice-Chair
Carolyn Cockrell, City of La Verne, Board Member
Elizabeth Ontiveros-Cole, City of Pomona, Board Member
Ronald T. Vera, City of Claremont, Board Member
Benita DeFrank, City of Pomona, Alternate Board Member

ABSENT: *Vacant*, City of Pomona, Board Member

STAFF: Toni Navarro, Executive Director
Darold Pieper, General Counsel
Diana Acosta, Chief Financial Officer
Nancy Gill, Chief Operations Officer
Angela Igrisan, Chief Clinical Officer
Seeyam Teimoori, Medical Director
Rimmi Hundal, Director of MHSA & Ethnic Services
Natalie Majors-Stewart, Chief Compliance Officer
Mary Monzon, Housing Manager
Mica Olmos, JPA Administrator/Clerk

CONSENT CALENDAR

There being no comment, Vice-Chair Jed Leano moved, and Board Member Ontiveros-Cole seconded, to approve the Consent Calendar. The motion was carried by the following vote: AYES: Alternate Board Member DeFrank; Board Members Cockrell, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

- 1. APPROVAL OF MINUTES FROM THE MAY 20, 2020 GOVERNING BOARD AND MENTAL HEALTH COMMISSION REGULAR JOINT MEETING**

NEW BUSINESS

Vice-Chair Leano moved, and Board Member Ontiveros Cole seconded, to 1) Find that subsequent to the posting of the agenda, it came to the attention of the agency that it was publicly announced on June 16, 2020, that Tri-City has been awarded a \$150,000 grant from the Aurrera Health Group on behalf of the California Department of Health Care Services; to 2) Find that there is a need for the agency to take immediate action because The terms of the grant require that and agreement with Aurrera Health Group be executed by Tri-City no later than June 26, 2020, and the Governing Board will not be in session again before that date in order to authorize the execution of the grant agreement; and to 3) Add the matter of the approval of the Aurrera Health Group Grantee Services Agreement to the agenda as authorized by Section 54954.2(b)(2) of the Brown Act. The motion was carried by the following vote: AYES: Alternate Board Member DeFrank; Board Members Cockrell, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

Director of MHSA & Ethnic Services Hundal reported that Tri-City had been selected for two Adverse Childhood Experiences (ACE) award grants; that the first grant in the amount of \$100,000 will be for provider trainings, and the second grant in the amount of \$50,000 is for communications, totaling \$150,000; that the effective date of the contract is from June 30, 2020 through June 29, 2021; that the first surgeon general Dr. Nadine Burke Harris in partnership with the California Governor, the State Department of Health Care services, and health and community leaders, is leading a system reform that recognizes and responds to the effects that ACEs have on biological systems, and addresses the long term impacts of ACEs; that the ACEs Aware Initiative will fund organizations to help extend the reach and impact of its initiative to MediCal providers and organizations that serve MediCare beneficiaries; that the ACE's Aware Initiative is specifically targeted at providing healthcare providers with training and technical assistance to better equipped practicing physicians as they work with patients that have been exposed to significant trauma or have health effects related to trauma exposure, as well as encouraged collaboration among organizations to build networks of care; that COVID-19 is also the trauma that communities are going through with the isolation and the quarantine centers; that there had been talks about COVID-19 also going to be one of the adverse childhood experiences that we would encounter.

Executive Director Navarro explained that Adverse Childhood Experiences are those traumas such as abuse, neglect, growing up in a household with domestic violence or in a household with a parent that has an inconsistent treatment and mental health issues or with an incarcerated parent; that these are really traumatic events that impact the long term physical effects of adults and children's emotions which affect their ability to function in school and their ability to thrive emotionally; that this grant is not just about giving awareness to the providers, but also to help them identify children and families early and link them to Tri-City, as well as our partners that specialize in the care of those traumas; that we know that if we intervene early with children, their long term health impacts can be minimized.

Director of MHSA & Ethnic Services Hundal then stated that staff was recommending that the Governing Board authorizing Tri-City's Executive Director to sign the agreement with Aurrera Health Group for Fiscal Year 2020-21.

Board Member Vera inquired about Aurrera Health Group. Executive Director Navarro replied that Aurrera was a fiscal intermediary selected by the California Surgeon General's Office and DHCS to grant the awards and be the fiscal sponsor of these grants; that it is quite an honor for Tri-City to be selected; that a professor at the school of social work from CSUN has been training Tri-City staff on ACEs for approximately 10 years; and expressed excitement for Tri-City being one of the first grantees of the ACEs award because it will help staff to bring this to a larger community in a bigger way.

Board Member Vera congratulated staff for the work performed in obtaining this grant.

Chair Carder stated that this was a wonderful grant to receive and expressed satisfaction for staff because they had worked hard for this grant.

There being no further discussion, Vice-Chair Leano moved, and Board Member Vera seconded, to adopt Resolution No 534 authorizing the Executive Director to act on behalf of Tri-City to enter into and execute contract with Aurrera Health Group, LLC, and complete and deliver any and all documents required or deemed necessary or appropriate to receive the ACEs Aware Grant in the amount of \$150,000.00 in Fiscal Year 2020-21. The motion was carried by the following vote: AYES: Alternate Board Member DeFrank; Board Members Cockrell, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

Executive Director Navarro thanked Lisa Naranjo, PEI Program Supervisor, from bringing awareness and who also worked really hard on this grant, along with Rimmi Hundal. Director of MHSA & Ethnic Services Hundal also thanked and congratulated PEI Supervisor Naranjo for taking the lead.

2. APPROVAL OF THE COMMUNITY WELLBEING GRANTS FOR FISCAL YEAR 2020-21 UNDER THE COMMUNITY CAPACITY BUILDING PROJECT OF THE PREVENTION AND EARLY INTERVENTION (PEI) PLAN

Director of MHSA & Ethnic Services Hundal reported that in February 2010 the Governing Board approved and adopted the Community Capacity Building Project under the Prevention and Early Intervention Plan; that part of the program is to be able to provide communities with wellbeing grants for up to a maximum of \$10,000 for up to three years; that this year Tri-City received 32 applications and 16 communities are being recommended for the grant, noting that the agenda report has the names and a brief description of the communities; that the total amount for the selected Community Wellbeing Grants is \$76,000 which will be funded under the MHSA PEI Plan during the Fiscal Year 2020-21.

Board Member Vera stated that the communities look like they have interesting programs; and thanked staff because he knows that there was a lot of work on both sides to get this done.

There being no further comment, Board Member Cockrell moved, and Board Member Ontiveros-Cole seconded, to award sixteen Community Wellbeing Grants totaling \$76,000.00 to be funded under the PEI Plan in FY 2020-21. The motion was carried by the following vote: AYES: Alternate Board Member DeFrank; Board Members Cockrell, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

3. APPROVAL OF RESOLUTION NO. 532 ADOPTING THE MENTAL HEALTH SERVICES ACT (MHSA) THREE-YEAR PROGRAM AND EXPENDITURE PLAN FOR FISCAL YEARS 2020-21, 2021-22, & 2022-23

Executive Director Navarro congratulated Dana Barford and Rimmi Hundal in doing such a great job on the Three-Year Plan prior to COVID and for being able to identify where there should be some changes, take it back to the stakeholders, and turn it around so quickly to present it to the Mental Health Commission and the Governing Board to make sure that we stay on track for our programming; and she then thanked the Governing Board Members who participated in any of the meetings or had any feedback.

Director of MHSA & Ethnic Services Hundal stated that the MHSA Three-Year Plan are projections for three years in advance; that it was developed through a community planning process wherein stakeholders meet for multiple meetings over the year, and this is the plan that they originated; that this year had been interesting because the Plan had been developed and posted just before COVID-19, then it happened, and the Plan had to be revised and then presented again to the stakeholders; that the revised Plan was presented at the Joint Meeting of the Mental Health Commission and the Governing Board on May 20th and again during a Public Hearing on June 9th; that now staff recommends that the Governing Board adopt this Plan to be presented to the State. She noted that many counties will not be able to meet the deadline of June 30th; however, Tri-City could still meet the deadline.

Board Member Vera stated that it is his understanding that the Mental Health Commission met on June 9th, and inquired if the Mental Health Commission had already approved the 3-Year MHSA Plan. Director of MHSA & Ethnic Services Hundal replied in the affirmative, noting that the Mental Health Commission had voted to recommend for approval to the Governing Board.

There being no further discussion, Vice-Chair Leano moved, and Board Member Ontiveros-Cole seconded, adopt Resolution No. 532 approving the MHSA Three-Year Program and Expenditure Plan For Fiscal Years 2020-21, 2021-22, & 2022-23, as recommended by Tri-City's Mental Health Commission. The motion was carried by the following vote: AYES: Alternate Board Member DeFrank; Board Members Cockrell, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

4. APPROVAL OF RESOLUTION NO. 533 AUTHORIZING THE EXECUTIVE DIRECTOR TO EXECUTE A MASTER SERVICES AGREEMENT WITH RINGCENTRAL, INC. FOR VIDEOCONFERENCING SERVICES

Executive Director Navarro reported that on the week of March 16th staff realized that we were moving towards the shutdown and we needed to move people out of the office, reduce contact face to face with people, and we needed to pivot pretty quickly to a system that allowed us to do video conferencing and phone services; that unfortunately, our current phone and internet system provider TPX, did not have a video conferencing platform; that research was conducted and staff selected RingCentral which allowed us to do telehealth and video conferencing with clients who wanted it; that RingCentral has the highest levels of certification from the federal government for both HIPAA and HITRUST, which makes it the most safe and secure for Tri-City and our clients; that they gave Tri-City a free three-month trial service, noting that it was something that RingCentral offered to all healthcare providers and nonprofits; that the proposed contract with RingCentral is for their basic standard service, noting that we are coming upon a time when telehealth and telecommuting is here to stay, at least for the next year.

She also stated that the Department of Health Care Services (DHCS) is already asking the federal government, the Medicaid Services Bureau, to really consider allowing the full telehealth for lots of the things that they have been given exceptions during COVID-19; that staff is recommending RingCentral to continue providing video conferencing and not have any lack of continuity.

There being no further comment, Board Member Cockrell moved, and Alternate Board Member DeFrank seconded, to adopt Resolution No. 533 approving a Master Services Agreement with RingCentral, Inc. for videoconferencing services; and authorizing the Executive Director to execute the Agreement. The motion was carried by the following vote: AYES: Alternate Board Member DeFrank; Board Members Cockrell, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

Executive Director Navarro thanked the Board for approving the contract with RingCentral; and as she indicated in her staff report, that as it is considered keeping telehealth and telecommuting as a standard way of practice ongoing, staff will prepare an RFP for Tri-City's phone and internet services next year, to make sure that we are at the highest level of capability for both our clients and staff.

5. APPOINTMENT OF GOVERNING BOARD MEMBER REPRESENTATIVE TO THE TRI-CITY MENTAL HEALTH COMMISSION

Chair Carder stated that the Mental Health Commission has had representation from the Board and one Board Member attends the Commission meetings.

Executive Director Navarro added that a Board Member attends the Mental Health Commission meetings as a representative, as required under the WIC Code, which states that a Governing Board Member should also be a member of the Mental Health Commission; that the function of that Governing Board Member is to be the liaison who reports back action items and recommendations from the Commission to the Governing Board, noting that the Commission acts as advisory body to the Board.

Chair Carder then stated that at this time the Commission has a vacant position from the Board and they need to fill that vacancy; she then posed the question if there was a board member that would be able to fill this vacancy; and asked staff for the meeting dates and times. Executive Director Navarro replied that the Mental Health Commission meetings are held on the second Tuesday of every month at 3:30 p.m., except in December and May when they meet with the Governing Board, and that they are also dark in August as is the Board.

Board Member Leano stated that unfortunately, the Commission meetings are held at the same time as Claremont's Council meetings.

Board Member Vera stated that he will be president of the Pomona Rotary next year; therefore, he does not have the time commitment and he hoped that somebody else on this call today might be interested.

Executive Director Navarro reported that in her twelve years working for Tri-City, the current Commission has been the most engaged and active as a group and with our staff; that the Governing Board liaison does not take on the leadership; that the Commission is very self driven and takes a lot of initiative.

Board Member Ontiveros-Cole stated that she cannot fill this vacancy because she is really busy with many appointments after God's pantry distribution in the morning.

Board Member Cockrell expressed interest in participating; however, there would be times when she will not be able to attend the meetings when she has IEP meetings during the same time.

Discussion ensued regarding not having to commit to serve as liaison for more than one year; and about the two vacancies in the Governing Board from the City of Pomona.

There being no further discussion, Chair Carder moved, and Vice-Chair Leano seconded, to appoint Board Member Carolyn Cockrell as Board representative to the Tri-City Mental Health Commission effective July 2020. The motion was carried by the following vote: AYES: Alternate Board Member DeFrank; Board Members Cockrell, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

MONTHLY STAFF REPORTS

6. TONI NAVARRO, EXECUTIVE DIRECTOR REPORT

Executive Director Navarro reported that even after three weeks from the death of George Floyd, things still feel really heavy within our agency and in our communities, noting that if COVID-19 was not enough, it has really taken a toll energy-wise; that a few staff members and she will be taking some vacation time; that there will be a lot of work that will be asked of us to do in our community; that next month the new budget will be presented to the Board; that Tri-City will turn 60 on June 22nd; that Rimmi Hundal is the co-chair on the CBHDA Committee for Social Justice, and as an ethnic services director, we look forward to what she is going to bring back to us from the statewide discussions as behavioral health takes a lead in the State; that the Adverse Childhood Experiences recognizes that racism plays a huge piece in disproportionately negatively impacting the mental health and wellbeing of children of color and communities of color; that it will remain a priority for us moving forward as well; that in response to some of these events, Congresswoman Norma Torres reached out to Tri-City right away and asked us to be a part of her town hall that she held on Wednesday, June 3rd; that Toni Robinson, Tri-City's Innovation Coordinator and the chair of Tri-City's African American Family Wellness Advisory Council, participated as a Tri-City representative and gave a really strong, passionate, and important message on the issues that are happening in our communities today; expressed prouddness for Toni Robinson and for what she was able to convey; that the African American Family Wellness Advisory Council had planned having our own town hall on COVID-19 and having as presenter Dr. Gloria Morrell, who reimagined the town hall, noting that there was over 40 people in attendance. She then thanked and expressed appreciation for Governing Board Member Ron Vera for inviting her to speak yesterday during a Pomona Rotary meeting to provide an update on Tri-City, noting that she always welcomes the opportunity to share with our community what we are doing, how to access services, and to make sure that everybody knows that we are here and Tri-City is open to provide help. She then stated that back in February, Genesis LA presented to the Board a housing project that Tri-City was looking to partner with for a 15-Unit project for seniors at Tri-City's property located at 956 Baseline in the City of Claremont; that 8 units were going to be MHSA units; that unfortunately, the LA County continues to not budge on the ability to have vouchers 500 feet from a freeway; that Governing Board Member Leano has been a champion for Tri-City, for this project, and for his City trying to get the County to provide support; that it is taking longer than anticipated to get that green light.

She indicated that she wanted to bring this matter to everyone's attention regarding Tri-City's non-competitive allocation in the amount of \$1.14 million dollars to be used in a housing project, Tri-City has to submit to HCD by February 15, 2021, a signed and approved plan that is fully funded, and ready to be built; that at this time the State has no plan to extend the deadline, which means that Tri-City has to have something by mid-October so that our attorneys can draft an agreement; that if we do not have a plan for approval by the January Board Meeting, so that she can submit it on February 15th, Tri-City has to return the money to HCD; that Governing Board Member Leano and his team at the City of Claremont, and the Genesis LA team, are working really hard and we are staying really hopeful.

Board Member Vera inquired if this is a county rule, or if this something that other counties have adopted regarding the proximity to freeways.

Board Member Leano stated that the 500-foot rule and the prohibition on vouchers, is a County rule that is only honored administratively by the Los Angeles County Development Authority (LACDA); that this rule was never adopted by the Board of Supervisors; that right now LACDA is utilizing that rule to deny funding and vouchers for projects that are within 500 feet of a freeway, despite the fact that the Supervisors have never voted affirmatively to make that codified; that during a housing event in Monrovia on February 15th, Supervisor Kathryn Barger, who does not represent the Tri-City area, was in attendance and a lot of people made it clear to her that they wanted to see that reversed, or at least, have the County vote to express the basis for exceptions to the 500-foot rule; that notwithstanding the existence of that rule, everyone involved are working very hard to get cooperation from Supervisor Solis' office to locate an alternative source of funding for the funding gap, which right now seems to be about 1.5 million.

Board Member Vera further inquired if Supervisor Solis is not going to budge from that 500-foot rule.

Governing Board Member Leano replied that he does not know the answer to Board Member Vera's question; that he also does not know if there is enough time to get the 500-foot rule rectified for the purposes of this specific opportunity as it relates to the No Place Like Home deadline; that he thinks that Supervisor Solis' office is trying their best to locate a source of funding that is not encumbered by that restriction to help us.

Executive Director Navarro then provided a housing division update which is a harbinger of what is to come; that Tri-City had a 54% increase in the number of open referrals for housing of people coming to Tri-City enrolled in services and expressing concern about being able to maintain their housing; that Tri-City had a 32% jump in the number of our own clients reporting they are about to be homeless; that at the start of COVID-19, we had 134 clients that were on that list that were identifying as homeless or imminently homeless, and now there are 177; that this data as of last week and it has not even been three months. She then discussed the Point In Time Homeless Count that came out last Friday which indicated that there is an overall County increase of approximately 17% in homelessness which is really alarming; that we have things in place that are working, but on the back end, people are falling into homelessness; that about 207 people a day get housing in LA County and on average 277 fall into homelessness on the same day, which means that we are not getting ahead of this curve; she then pleaded to the Governing Board to reach out to their cities and community partners to help us try and figure out a solution here to get ahead of this curve.

7. DIANA ACOSTA, CHIEF FINANCIAL OFFICER REPORT

Chief Financial Officer Acosta reported that she will present next month the Fiscal Year 2020-21 budget; that staff is getting prepared for our annual audit; that the hope is that we are on track and get our financial statements issued on time, and be able to present them to the Board at its October meeting; and that she will provide monthly audit updates.

Board Member Vera asked Chief Financial Officer Acosta how will the audit will be conducted. Chief Financial Officer Acosta replied that auditors typically come into Tri-City offices and have staff constantly pulling files and paperwork; however, now staff will scan documents and send to them through a secure portal where staff will be uploading documents, noting that this process is not an unusual practice; that there is a comfort level about the understanding of the documents that they need; and that if there are documents that auditors need to see physically, it can certainly be facilitated. Board Member Vera stated that he had been hearing from the cities concerns about next year's budget because of the sales tax going down, and also about its impact on Tri-City for next year; and that he will look in the budget that will be approved next month, to have as much reserves as possible as a safeguard for what we are looking for down the road.

Chief Financial Officer Acosta stated that staff is definitely going to be balancing the impact in connection with increases in services that are required of us; that we are starting out the year with a decent amount of reserves; that the focus was to spend some of the reserves that we had in terms of MHSA and realignment; that Tri-City will not be making any bankruptcy payments, unless Tri-City gets an influx of funds and is able to maintain the appropriate amount of reserves. Executive Director Navarro added that on average, Tri-City had been paying a million dollars a year on bankruptcy, and this amount of money can go a long way in the meantime; that on the realignment side, staff is feeling pretty strong about being able to weather this storm.

Board Member Vera stated that he understands that we have a great need in our community because of what is going on and we have to provide services; but at the same time, he sees a 'cliff' coming a year from now. Chief Financial Officer replied that staff is bracing for it, but she feels comfortable with what staff is doing in making sure that we have adequate reserves, noting that we still have money coming in on a monthly basis, both realignment and MHSA; and that in the horizon there will be an increase to our FFT portion of revenues. Executive Director Navarro added that the government had already approved a 6% increase for this year, beginning on March 1st; that the State has not figured out how to pay counties for it yet; that the upcoming 'cliff', is probably two years out since we may have higher revenues in 2021 than we did this year because of the delayed payment on our taxes; that Tri-City's Financial Officer is already planning two and three years ahead.

8. NANCY GILL, CHIEF OPERATIONS OFFICER REPORT

Chief Operations Officer Gill reminded the Board that many staff members are working from home and telecommuting; that June is safety month, so reminded everyone to make sure to check for earthquake emergency home preparedness and fire as well, noting that she had provided a couple of examples from Dr. Teimoori and also Facilities Manager and Safety Coordinator, regarding safety and making sure we're taking care of ourselves; that we also have implemented a mandatory temperature check screening station at all five Tri-City sites for both employees and visitors alike, noting that now to able to access any of our buildings, you need to make sure you go through our temperature screening.

Executive Director Navarro added that we already had mandatory temperature check screening for clients; however, it was not mandatory for staff, and now it is for everybody, pointing out that the stations are outside and the setup is wonderful; she then asked the Board on behalf of Nancy and her team, to help obtain 95 masks, noting that we want staff protected which have to be in the field and be face-to-face with our clients since COVID-19 is increasing in Pomona these days.

9. ANGELA IGRISAN, CHIEF CLINICAL OFFICER REPORT

Chief Clinical Officer Igrisan thanked the Board for their efforts in getting 95 masks; that the month of May started out with working a lot in housing during that COVID crisis; that at the end of the month, basically the whole world witnessed the death of George Floyd by another person's hand on national television, and there was trauma and that is what we do at Tri-City, we treat trauma; that we set about to make sure that the trauma was addressed with everyone; that staff talked about special accommodations and any type of other service needs for the African American community, we made sure that that happened; that right now the clinical department is having some staff impact due to having staff called way to the national guard into the military, a couple of staff went on maternity leave, and approximately 10% of staff who have been in quarantine for being exposed to COVID-19, noting that everybody is healthy; that the billing still happening and clients continue to increase at the Garey location; that at the Royalty location the service requests are down for children, and pointed out that that it is expected that they will increase as the school year starts to get invigorated.

10. SEEYAM TEIMOORI, MEDICAL DIRECTOR REPORT

Dr. Teimoori shared the good news about the hiring of an additional child psychiatrist since this is the second child psychiatrist that we have, noting that it was very timely in terms of coverage and also in terms of not having to pay too much money for locum doctors.

Board Member Vera inquired how the medical staff is doing with all the mental health and the stress, noting that at the Pomona Valley Hospital, staff has been monitoring the stress they are experiencing. Dr. Teimoori indicated that he has been checking with the managers and the doctors; that staff has been using the administration leave; that he is encouraging staff to take vacation or sick time; that he is also limiting the amount of time that staff spends face-to-face with clients; that staff has air purifiers in their offices as well as being equipped with UV that hopefully will kill the virus; and making sure that staff wears masks and gloves and exercise all the safety measures. He also indicated that it is stressful and it seems that people have been adjusting very well; that he has received good feedback from clients that have said that they are happy that we can still provide care for them, especially because the doctors are seeing clients during the initial appointment to build rapport with the client.

11. RIMMI HUNDAL, DIRECTOR OF MHSA AND ETHNIC SERVICES REPORT

Director of MHSA & Ethnic Services Hundal reported that with COVID-19, everything has moved online and Tri-City has increased its presence in social media; that staff initially was hesitant about entering these uncharted waters, and we did as everybody else did, noting that we have been successful with social media and shared a success story about a former client who contacted Tri-City privately on Facebook stating that the person was able to get help within one day from when the message was received; that we are increasing our 'likes' and contacts on Twitter, Instagram, and Facebook, and encouraged everyone to 'like' Tri-City on its social media pages because, the more likes we get, the more visibility Tri-City has.

She then talked about the Directing Change stigma reduction campaign in which students make videos to bring awareness to suicide and help reduce the stigma associated with a mental illness; that the School of Arts and Enterprise in Pomona received first place for their video called 'Sanamente'; that during the ceremony, Claremont High School and School of Arts and Enterprise were recognized in three separate categories and received two first place awards, a second place award and honorable mentions; that Mountain View Elementary School in Claremont was also recognized in three categories and receiving one second place award and two honorable mentions, and pointed out that our schools continue to get those recognitions and awards.

Executive Director Navarro added that the School of Arts and Enterprises, under the category of Sanamente, their video is titled 'Del Barrio', and they won First Place in their category and they are the Three Cities first statewide winner.

Director of MHSA & Ethnic Services Hundal then reported that the Wellness Center continues to stay open and welcoming people that come in as long as we are meeting the physical distancing requirements; that in this month there were 25 virtual groups that took place; that starting in July there will be 30 virtual groups happening; that the summer camp has started online and staff will do four virtual trips to the museums and other attractions.

12. NATALIE MAJORS-STEWART, CHIEF COMPLIANCE OFFICER REPORT

Chief Compliance Officer Majors-Stewart talked about best practices, and stated that her department has been working closely with the agency departments on maximizing our planning and monitoring efforts by using data analytics; that staff is expanding data which is wonderful, and expressed excitement about it; that staff will start pushing more towards using this data to help drive decision making, especially because so many things are in transition and evolution, and staff wants to make sure that we are pushing forward with the most solid decisions as possible; that currently we have various data projects that we are working on and loving that we are just working so synergistically in the agency; that with this data, we are going to have regular reviews; that we have a lot of good momentum on quality improvement; that as updates and things come about, that she would like to highlight to the Board Tri-City's data process to explore how we approach data and some of the exciting things that are happening.

There being no further comment, Board Member Cockrell moved, and Board Member Vera seconded, to receive and file the month of June staff reports. The motion was carried by the following vote: AYES: Alternate Board Member DeFrank; Board Members Cockrell, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

GOVERNING BOARD COMMENTS

Chair Carder reported that there was a major fire in the City of La Verne, noting that it was the largest fire in La Verne's history; that over 60 firemen were onsite trying to put out the fire; and said she was impressed when the La Verne City Manager told her that Tri-City reached out to him to see if he could use any assistance with the employees if they were going through any trauma or any kind of effects from this fire; and expressed appreciation for Tri-City efforts, and said she was thankful that Tri-City reached out.

Executive Director Navarro stated that Tri-City was also worried about people feeling like they had lost my job even for a short amount of time, which may not be the case; however, just thinking about that it could happen; that people are on the edge; and thanked Mary Manzon, from housing, for reaching out right away.

Chair Carder expressed being so proud for being a part of Tri-City's organization.

Board Member Vera stated that the reasons that Executive Director Navarro was invited to speak to the Rotary was because they have heard that there is an underlying mental health stress throughout the communities because of the incident with George Floyd; that the hospital reports that unfortunately we are still getting more people coming into the hospital with COVID-19; that the hospital is still assessing its capabilities of dealing with this right now, noting that they are attributing the increase to the loosening of restrictions for Mother's Day and Memorial Day.

Board Member Ontiveros-Cole stated that COVID-19 exists, still here, do not take it for granted, and when you are sick to wear a mask and practice distance; that a couple of places in Pomona are having a grand opening, and wish them well; that a fire broke at its iconic hall house, which was a family mission restaurant for more than 30 years; that she grew up in the city of Pomona and it was devastating seeing it burned down to the ground; that the Pomona PD saved the life of a senior bedridden citizen when a fire broke out.

Executive Director Navarro stated that if any of those workers are experiencing any difficulty, to provide them with Tri-City's phone number, or if someone just needs to talk to someone and is feeling really bad about things.

Board Member Ontiveros-Cole stated that the fire was started by a homeless person and she was arrested, noting that arson is very dangerous; that a lot of fires have been occurring in the City of Pomona; that hopefully we can move forward to something more positive; that there is a lot of things going on right now for everybody, and encourage to be closer to each other, even with just a phone call.

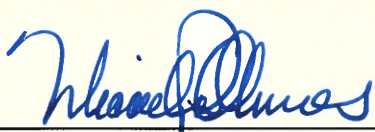
Executive Director Navarro reported that the smoke shop directly adjacent to Tri-City's Wellness Center has burned to the ground and there was no damage to our building.

PUBLIC COMMENT

There was no public comment.

ADJOURNMENT

At 6:14 p.m., on consensus of the Governing Board its meeting of June 17, 2020 was adjourned. The next Regular Meeting of the Governing Board will be held on Wednesday, July 15, 2020 at 5:00 p.m., via teleconference due to the COVID-19 pandemic.



Micaela P. Olmos, JPA Administrator/Clerk