



## **MINUTES**

### **REGULAR MEETING OF THE GOVERNING BOARD APRIL 21, 2021 – 5:00 P.M.**

The Governing Board held on Wednesday, April 21, 2021 at 5:00 p.m. its Regular Meeting Via Teleconference pursuant to California Governor Newsom Executive Order N-25-20 wherein he suspended certain provisions of the Brown Act to allow the continuation to hold meetings without gathering in a room in an effort to minimize the spread and mitigate the effects of COVID-19 (Corona Virus Disease of 2019).

**CALL TO ORDER** Vice-Chair Leano called the meeting to order at 5:00 p.m.

**ROLL CALL** Roll call was taken by JPA Administrator/Clerk Olmos.

#### **GOVERNING BOARD**

**PRESENT:** Jed Leano, City of Claremont, Vice-Chair  
Carolyn Cockrell, City of La Verne, Board Member (joined at 5:04 pm)  
Paula Lantz, City of Pomona, Board Member  
John Nolte, City of Pomona, Board Member (joined at 5:02 pm)  
Elizabeth Ontiveros-Cole, City of Pomona, Board Member  
Ronald T. Vera, City of Claremont, Board Member  
Wendy Lau, City of La Verne, Alternate Board Member

**ABSENT:** Robin Carder, City of La Verne, Chair

**STAFF:** Toni Navarro, Executive Director  
Darold Pieper, General Counsel  
Diana Acosta, Chief Financial Officer  
Elizabeth Renteria, Chief Clinical Officer  
Seeyam Teimoori, Medical Director  
Rimmi Hundal, Director of MHSA & Ethnic Services  
Natalie Majors-Stewart, Chief Compliance Officer  
Ken Riomaes, Chief Information Officer  
Mica Olmos, JPA Administrator/Clerk

#### **CONSENT CALENDAR**

There being no comment, Board Member Vera moved, and Board Member Lantz seconded, to approve the Consent Calendar. The motion was carried by the following vote: AYES: Alternate Board Member Lau; Board Members Lantz, Nolte, Ontiveros-Cole, and Vera; and Vice-Chair Leano. NOES: None. ABSTAIN: None. ABSENT: Board Member Cockrell; and Chair Carder.

**1. APPROVAL OF THE MINUTES FROM THE FEBRUARY 17, 2021 GOVERNING BOARD REGULAR MEETING**

Recommendation: “A motion to approve the Minutes of the Governing Board Regular Meeting of February 17, 2021.”

**2. APPROVAL OF THE MINUTES FROM THE MARCH 17, 2021 GOVERNING BOARD REGULAR MEETING**

Recommendation: “A motion to approve the Minutes of the Governing Board Regular Meeting of March 17, 2021.”

**MONTHLY STAFF REPORTS**

**3. TONI NAVARRO, EXECUTIVE DIRECTOR REPORT**

Executive Director Navarro introduced Tri-City’s first permanent Chief Information Officer Mr. Ken Riomales, noting that he started working two weeks ago and is already demonstrating really active and engaged leadership.

Chief Information Officer Ken Riomales provided a brief personal background, indicating that he has approximately 20 years in health IT experience, ranging from the large healthcare enterprises to medium healthcare organizations, and nonprofit IPAs, which provides the whole spectrum in terms of whole health IT world. He then expressed excitement to be at Tri-City; that he enjoys working collaboratively and believes strongly in the mission of Tri-City; that he looks forward to working with everyone; and encouraged everyone to contact him if his assistance is needed or to answer any questions.

Executive Director Navarro announced that next month Tri-City will be saying farewell to Jessica Wong, Tri-City’s Interim Chief Information Officer; pointed out that she took Tri-City through COVID-19 smoothly; that Tri-City would not had been able to make the transition and adopt so quickly without her leadership; that she also helped Tri-City get a grant from the state which covered most of our costs for that quick transition; and thanked her for all her help. She then reported that Governor Newsom is talking about a potential June 15th opening, which begs the question what does it mean for Tri-City and staff; that the executive team has met and discussed all the adjustments that will take place and understanding the need for grace and flexibility for our staff; and that there will be a lot of policies, rules, and regulations to get in order. She then announced that on June 23rd, Tri-City will have an all-staff meeting which will focus in honoring and respecting not only the work, but also what our staff has experienced both personally and professionally this past year. She also reported the Department of Health Care Services in California has taken the lead with the legislature to work on looking at ways to overhaul the Medi-Cal delivery system in California; that it is time for California to sign a new waiver with the federal government for Medicaid services; that California wants to do the whole person care and holistic approach to serving California’s most in need and vulnerable populations that are served in the Medi-Cal delivery system which resulted in a revised that Cal-AIM, California Advancing Innovation in Medi-Cal, plan which contains behavioral health components and eight of those components are in the behavioral health proposal; that at least half of those pertain to Tri-City; and pointed out that she provided in her report a link to Cal-AIM for more information. She then shared a housing success story which speaks about sustaining the support so that people can sustain their gain.

**4. DIANA ACOSTA, CHIEF FINANCIAL OFFICER REPORT**

Chief Financial Officer Acosta reported and expressed excitement about Tri-City making its final bankruptcy payments in the month of May; and that a resolution will be presented to memorialize this action of the Board.

Executive Director announced that former Tri-City Executive Director Jesse Duff and Jonathan Sherin, Director of LACDMH, have confirmed his attendance to next Board's meeting.

Discussion ensued regarding funding designated for housing projects.

**5. LIZ RENTERIA, CHIEF CLINICAL OFFICER REPORT**

Chief Clinical Officer Renteria provided an overview of Tri-City's client census data for Fiscal Year 2019-20 from all three of the main programs in the adult outpatient services, and shared the diagnoses that staff has been encountering in Tri-City's adult outpatient program. She then provided a success story which resulted in reuniting the client with his family, noting that this shows what a team-based approach can do for those most in need.

The Board requested for next meeting, additional information be presented that reflect which communities have more symptoms of depressive disorders versus other communities; as well as data from the national census of mental health to compare with Tri-City's client census data.

**6. SEEYAM TEIMOORI, MEDICAL DIRECTOR REPORT**

Medical Director Dr. Teimoori reported that Tri-City's Intensive Outreach and Engagement (IOET) and Medication Support Services (MSS) teams are being equipped and trained to have, and also use, NARCAN in any emergency situation that they can encounter given the opioid epidemic situation that we are in, noting that we also have it in the clinic; and that since staff has been trained recently, they can also educate the community.

**7. RIMMI HUNDAL, DIRECTOR OF MHSA AND ETHNIC SERVICES REPORT**

Director of MHSA & Ethnic Services Hundal reported that the Capital Facilities and Technological Needs (CFTN) Plan and the Innovations (INN) Plan have been posted and distributed to the Governing Board for review and comment; that the plans will be presented to the Governing Board and the Mental Health Commission for final approval during its next joint meeting in May; that May is Mental Health Awareness month during which is time to raise awareness of individuals living with mental or behavioral health issues and to help reduce stigma, and discussed the various events that Tri-City will be hosting throughout the month; that Tri-City will be launching its first, Asian American Pacific Islander (AAPI) Wellness Council next month which will start off with an awareness event on May 10th, hosted by Tri-City's Governing Board Vice-Chair Jed Leano and other individuals, and that the first meeting will be held on May 11th. She then announced that the community navigator program through measure H grant was going to end in July, but it has been extended until December and Tri-City will continue to provide hotel vouchers, referrals for housing resources, and case management services. She then announced that the City of Pomona is hosting an AAPI vigil and solidarity event on Friday at 4:00 PM in front of City Hall, which it will be a socially distant event and PPE will be available to everybody who attends the event.

Executive Director Navarro expressed appreciation for Director of MHSA & Ethnic Services Hundal's leadership on the AAPI vigil planning on behalf of Tri-City.

#### **8. NATALIE MAJORS-STEWART, CHIEF COMPLIANCE OFFICER REPORT**

Chief Compliance Officer Majors-Stewart reported that Tri-City's Quality Improvement Committee had been working in establishing some best practices and some guidelines for our unified communication system, which is RingCentral; she explained that unified communication integrates many methods of communication in one system messaging, email, video conferencing; that has been essential to maintain effectiveness during the pandemic; that a critical need that has been identified in the committee and in the agency is that as part of this implementation, the need to have very comprehensive and solid policies and procedures surrounding acceptable use of unified communications which will ensure best practices and help reduce the likelihood of a variety of risks such as inadvertent HIPAA or security breach; and that these policies are in development and will be presented for approval to the Board very soon.

Vice-Chair Vera inquired about the deadline to submit a proposal to the Balmer group for the Vision 2030 project. Executive Director Navarro stated that her understanding is that the report to Balmer group will be presented in January, 2022.

There being no further discussion, Board Member Cockrell moved, and Alternate Board Member Lau seconded, to receive and file the month of April staff reports. The motion was carried by the following vote: AYES: Alternate Board Member Lau; Board Members Cockrell, Lantz, Nolte, Ontiveros-Cole, and Vera; and Vice-Chair Leano. NOES: None. ABSTAIN: None. ABSENT: Chair Carder.

#### **GOVERNING BOARD COMMENTS**

Board Member Nolte inquired if Tri-City had have any communications with Fairplex, or with the HHS from the federal government, with respect to the unaccompanied minors who are coming very soon to the Fairplex.

Executive Director Navarro indicated that Tri-City received information from Supervisor Hilda Solis' Office and she had a conference and made a public comment that she will be looking for help from the department of mental health; that Tri-City, as a mental health authority, reached out and communicated that Tri-City is ready to provide support were needed in this area, and would be happy to be a partner to help these youth adjust to this traumatic event in their lives. She then shared that she attended a webinar hosted by HHS, about the needs were going to be for the Fairplex site.

Chief Clinical Officer Renteria added that the Cherokee National Business, the contractor that is running the Fairplex, sent out a survey about possible ways that different organizations could support the effort; that moments before joining today's Board meeting, she had a conversation with the contractor about how Tri-City can support the effort; that they hope to follow the office of refugee resettlement assessment and make recommendations for referral and resource allocation based on that protocol; however, that it is only preliminary information which she has yet to share with Tri-City's Executive Director Navarro and the executive team and figure out what support Tri-City can offer while still maintaining staffing levels that we can support; and mentioned the current needs enumerated by the contractor.

Board Member Nolte expressed his full support for the unaccompanied minors coming here and Tri-City being as helpful and welcoming as it can to ease this really difficult situation, and encouraged Tri-City to do everything it can to be there.

Governing Board Lantz indicated that the expectation from that group was that most of the kids will be between 10 and 16 years old, as opposed to younger ages.

Board Member Ontiveros-Cole indicated that there have been many conversations going on in regards to who is going to be housed, if younger children or older people.

Governing Board Lantz talked about what happens when kids turn 18 in the foster care system.

### **PUBLIC COMMENT**

There was no public comment.

### **ADJOURNMENT**

At 5:44 p.m., on consensus of the Governing Board its meeting of April 21, 2021 was adjourned. The Governing Board will meet next in a Regular Joint Meeting with the Mental Health Commission to be held on Wednesday, May 19, 2020 at 5:00 p.m. via teleconference due to the COVID-19 pandemic.



Micaela P. Olmos JPA Administrator/Clerk