



## **MINUTES**

### **REGULAR JOINT MEETING OF THE GOVERNING BOARD AND MENTAL HEALTH COMMISSION DECEMBER 18, 2019 – 5:00 P.M.**

The Governing Board and the Mental Health Commission met in a Joint Meeting on Wednesday, December 18, 2019 at 5:09 p.m. in the MHSA Office located at 2001 North Garey Avenue, Pomona, California.

**CALL TO ORDER** Governing Board Chair Carder and Mental Health Commission Chair Watson called the meeting to order at 5:09 p.m.

**ROLL CALL** Roll call was taken.

#### **GOVERNING BOARD**

**PRESENT:** Robin Carder, City of La Verne, Chair  
Ronald T. Vera, City of Claremont, Vice-Chair  
Carolyn Cockrell, City of La Verne, Board Member  
Rubio R. Gonzalez, City of Pomona, Board Member  
Elizabeth Ontiveros-Cole, City of Pomona, Board Member  
Mona Sparks Johnson, City of Pomona, Board Member  
Anne Turner, City of Claremont, Alternate Board Member

**ABSENT:** Jed Leano, City of Claremont, Board Member

#### **MENTAL HEALTH COMMISSION**

**PRESENT:** Toni L. Watson, Chair  
Anne Henderson, Vice Chair  
Cheryl Berezny  
Joan M. Reyes  
Daniel Rodriguez  
Wray Ryback  
Alfonso "Al" Villanueva  
David J. Weldon

**ABSENT:** Ethel Gardner  
Jeanette Heitmann  
Twila L. Stephens  
Davetta Williams

**STAFF:** Diana Acosta, Chief Financial Officer  
Darold Pieper, General Counsel  
Nancy Gill, Chief Operations Officer  
Angela Igrisan, Chief Clinical Officer

Seeyam Teimoori, Medical Director  
Rimmi Hundal, Director of MHSA & Ethnic Services  
Natalie Majors-Stewart, Chief Compliance Officer  
Trevor Bogle, Controller  
Christopher Anzalone, Workforce Education and Training Supervisor  
Hannah Sprague, Communications Coordinator  
Mica Olmos, JPA Administrator/Clerk

## **PRESENTATION**

### **TRI-CITY'S PEERS-TO-CAREERS EMPLOYMENT PIPELINE**

Director of MHSA & Ethnic Services Hundal stated that Peers are individuals with lived experience and they have been in Tri-City's workforce since 2010 noting that it began at the Wellness Center; and three years ago was extended to the clinical program, called clinical wellness advocates.

Christopher Anzalone, Workforce Education and Training Supervisor, spoke about the importance of having peers in the workforce noting that there is not enough people in the mental health system to meet the needs of the communities; therefore, Tri-City staff is always in the lookout for hiring people with a wide range of experiences, specifically those with lived experiences; that individuals bring to the table an instant connection that a school degree cannot provide, making them a vital part of the workforce. He then stated that the program is participant driven and they decide which path they wish to take, the time frame in which they wish to complete the path, and the hours they can commit themselves. He also talked about the process to volunteer, work or join the workforce based on the individual's goals; discussed the different pathways that a person can take, noting that one pathway is the Wellness Center, another is becoming a service learner, and that a third pathway is through Relias training; and discussed the various programming within each pathway.

Hannah Sprague, Communications Coordinator, talked about her journey with Tri-City, noting that began five years ago after she graduated from CalPoly Pomona with a Bachelor's Degree in Psychology, and faced the paradox of the inability to find a job because of lack of experience and the inability to get experience for lack of a job; that she learned about Tri-City, applied to volunteer, and dedicated over 400 hours across the Mental Health Services Act program as a service learner; discussed how valuable and how crucial these programs were in providing experience and training, noting that her supervisors at Tri-City provided the support and guidance that lead to her full time employment as a communications coordinator.

Discussion ensued regarding the screening and background required if an individual wishes to become a volunteer at Tri-City; the different areas in which individuals can volunteer; and the flexibility of the program to allow individuals meet their needs and goals; and the proposed pilot program.

## **MENTAL HEALTH COMMISSION**

- 1. APPROVAL OF MINUTES – MENTAL HEALTH COMMISSION REGULAR MEETING OF NOVEMBER 12, 2019**

There being no comment, Vice-Chair Henderson moved, and Commissioner Reyes seconded, to approve the Mental Health Commission Minutes of its Regular Meeting of November 12, 2019. The motion was carried by the following vote: AYES: Commissioners Berezny, Gonzalez, Reyes, Ryback, Villanueva, and Weldon; Vice-Chair Henderson; and Chair Watson. NOES: None. ABSTAIN: Commissioner Rodriguez. ABSENT: Commissioners Gardner, Heitmann, Stephens, and Williams.

**2. APPROVAL OF A LEAVE OF ABSENCE REQUEST FROM FOR MENTAL HEALTH COMMISSION MEMBER TWILA STEPHENS BEGINNING DECEMBER 2019**

There being no comment, Commissioner Villanueva moved, and Vice-Chair Henderson seconded, to approve a Leave of Absence request from Commissioner Stephens from Tri-City's Mental Health Commission beginning December 2019 through February 2020. The motion was carried by the following vote: AYES: Commissioners Berezny, Gonzalez, Reyes, Rodriguez, Ryback, Villanueva, and Weldon; Vice-Chair Henderson; and Chair Watson. NOES: None. ABSTAIN: None. ABSENT: Commissioners Gardner, Heitmann, Stephens, and Williams.

**CONSENT CALENDAR - GOVERNING BOARD**

There being no comment, Board Member Gonzalez moved, and Alternate Board Member Turner seconded, to approve the Consent Calendar. The motion was carried by the following vote: AYES: Alternate Board Member Turner; Board Members Cockrell, Gonzalez, Ontiveros-Cole, and Sparks Johnson; Vice-Chair Vera; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: Board Member Leano.

**3. APPROVAL OF MINUTES - GOVERNING BOARD MEETING OF NOVEMBER 20, 2019**

Recommendation: "A motion to approve the Governing Board Minutes its Regular Meeting of November 20, 2019."

**4. APPROVAL OF RESOLUTION NO. 514 ADOPTING CLASS SPECIFICATION AND SALARY RANGE FOR THE POSITION OF CLINICAL SUPERVISOR I & II**

Recommendation: "A motion to adopt Resolution No. 514 establishing and adding the position of Clinical Supervisor I & II to the listing of classifications of General Service Employees."

**5. APPROVAL OF RESOLUTION NO. 515 ADOPTING REVISED CLASSIFICATION AND SALARY SCHEDULE TO COMPLY WITH CALPERS REQUIREMENTS AND WITH THE NEW STATE MINIMUM WAGE REQUIREMENTS EFFECTIVE JANUARY 1, 2020**

Recommendation: "A motion to adopt Resolution No. 515 establishing a revised Classification and Salary Schedule for Tri-City Mental Health Authority effective January 1, 2020."

**NEW BUSINESS – GOVERNING BOARD**

**6. PRESENTATION BY GENOA HEALTHCARE SEEKING TO ESTABLISH AND MANAGE A PHARMACY ON-SITE AT THE TRI-CITY ADULT SERVICES CLINIC**

Medical Director Teimoori stated that under guidance of the Governing Board and Executive Director Navarro, he is continuing to work in implementing integrated care and having an in-house pharmacy is a part of it, and indicating that a Genoa representative was in attendance to discuss its proposal.

Amanda Vesely, partner of Genoa Health Care, provided information about on-site pharmacy and services they provide, noting that Genoa is the largest behavioral health specialty pharmacy provider; that California is a new market for them and they wish to increase pharmacy access here in California; that they are the 5th pharmacy chain in the US; that they wish to continue their business model of serving the community mental health patients; that they offer a better model of pharmacy by coming part of the care team; that they provide personalized pharmacy care at no extra charge; discussed their tools to promote adherence to medication and shared their success rate; discussed the timeline for the opening of the pharmacy, indicating that it will be no cost to Tri-City as they cover the costs of the pharmacy build out, medications, and pharmacy team, and anything associated with the pharmacy.

Alternate Board Member Turner stated that she was impressed with the medication adherence rate; that in our area are experiencing unsheltered residents and some individuals do not have a fixed address and inquired if this will affect the adherence rate; and that if there is a way to have individuals as part of their consultation visit, to check with the pharmacy, since currently individuals do not have a proper way to store their medication and inquired if they have any solutions for this issue. Ms. Vesely, stated that they work closely with the clinicians, and discussed the different services provided.

Dr. Teimoori indicated that the pharmacy services will not replace the medication monitoring service currently in place at Tri-City, and that the team goes out on the field to provide medication to those that need it.

Commissioner Villanueva inquired how medication services are currently provided. Dr. Teimoori stated that currently clients can fill their prescription at their pharmacy of choice, and they will continue to choose their pharmacy, Genoa will be just more convenient.

Discussion ensued how the proposal for having a pharmacy on-site was developed.

Board Member Sparks Johnson inquired if clients are required to sign a consent if they wished to get medication from Genoa. Ms. Vesely replied in the affirmative, indicating that similar to any other pharmacy that comply with HIPAA regulations.

Board Member Sparks Johnson expressed concern about the Genoa pharmacy model; that the goal is to keep clients on meds and that Genoa's approach seems forceful; and that she is convinced that if a client wished to no longer be called on the phone, Genoa will not stop calling the clients.

Alternate Board Member Turner inquired if the purpose of having a pharmacy on-site is to add convenience to clients. Dr. Teimoori replied in the affirmative. Alternate Board Member stated that if clients have a barrier to go to another big huge pharmacy with people they do not know, then Genoa would be a benefit because it would be in a safe space that they can walk right into after a counseling session, noting that if a client did not want Walgreens to call them, they would not call them. Dr. Teimoori stated that this is correct and that he does not have any control about other pharmacies, but he would be working closely with Genoa, and the pharmacist will be a resource to Tri-City's psychiatrists.

Board Member Sparks Johnson stated that she sees the improvement to the client; however, she also sees that the client will lose his voice because the pharmacist and the psychiatrist will be working together.

Commissioner Ryback inquired if there will be a disclosure to the clients that the psychiatrists and Genoa are working together. Dr. Teimoori indicated that all pharmacists are part of the clients care team, regardless of the pharmacy.

Commissioner Villanueva inquired if doctors were going to be recommending clients to use Genoa. Dr. Teimoori indicated that they will be advised about Genoa pharmacy being on-site; however, the client will choose where to fill their prescriptions.

Chief Compliance Officer Majors-Stewart stated that the best practices team role is to monitor the value of client first and also look at regulatory compliance, noting that there is constant monitoring and Genoa pharmacy will be no different. Board Member Sparks Johnson inquired how often the monitoring will take place. Chief Compliance Officer Majors-Stewart replied that it can be monthly or quarterly, depending how often it is determined to be necessary.

Chief Financial Officer Acosta stated that the benefit will be for the client; that Tri-City does not receive any commission from Genoa; and that Tri-City will only receive the office lease payment.

Discussion about the feasibility for Tri-City to operate its own pharmacy; about Genoa's color coding of medication and its use in adherence rate; how Tri-City monitors clients medication intake; and about all medications being able to be filled at Genoa.

There being no further discussion, Alternate Board Member Turner moved, and Board Member Ontiveros-Cole seconded, to allow Genoa to build a pharmacy at the 2008 N. Garey Avenue location and authorize the Executive Director to continue negotiations with Genoa Healthcare and prepare necessary documents for Governing Board approval. The motion was carried by the following vote: AYES: Alternate Board Member Turner; Board Members Cockrell, Gonzalez, Ontiveros-Cole, and Sparks Johnson; Vice-Chair Vera; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: Board Member Leano.

## **MONTHLY STAFF REPORTS**

### **7. TONI NAVARRO, EXECUTIVE DIRECTOR REPORT**

Chief Financial Officer Acosta stated that Executive Director Navarro was unable to attend today's meeting; and reported that Tri-City had a great turnout participating in the Pomona Christmas Parade.

**8. DIANA ACOSTA, CHIEF FINANCIAL OFFICER REPORT**

Chief Financial Officer Acosta stated that the Board asked that the final bankruptcy payment be presented to the Board for approval; therefore, she is currently researching if there is any final documentation to be filed before the final payment is issued which is expected to happen in approximately two months.

Chair Carder state that it would be great to invite a former director from Tri-City to do a presentation about what lead to bankruptcy, so that new Commissioners can see how things were and get a full grasp.

**9. NANCY GILL, CHIEF OPERATIONS OFFICER REPORT**

Chief Operations Officer Gill indicated that she does not have any further updates from her report and she will be happy to answer any questions.

**10. ANGELA IGRISAN, CHIEF CLINICAL OFFICER REPORT**

Chief Clinical Officer Igrisan stated that the Clinical Wellness Advocates have been trained by the CA Behavioral Health Institute staff in the "Illness and Recovery Management" methodology, an evidence base practice; that the Adult Services had 85% increase this year, that in 2018 there were 481 clients opened, this year there are 866; and discussed the different factors that made this increase possible.

Vice-Chair Vera inquired if there will be a need to revisit the budget to increase staff to continue to meet the demand for increased services. Chief Clinical Officer Igrisan stated that the executive team is working together in this matter to ensure compliance with network adequacy so that case loads are where they need to be, and that staff will present to the Board their recommendation when they finalize their analysis.

Alternate Board Member Turner thanked Dr. Teimoori and Chief Clinical Officer Igrisan for working together seamless and that she is impressed with the expedience and efficiency that clients are moved through the system receiving services in Claremont.

**11. SEEYAM TEIMOORI, MEDICAL DIRECTOR REPORT**

Medical Director Teimoori stated that he included data from the teams and he will be happy to answer any questions.

Alternate Board Member Turner stated that it has been helpful to have Tri-City available at the shower program at St Ambrose Church in Claremont.

**12. RIMMI HUNDAL, DIRECTOR OF MHSA AND ETHNIC SERVICES REPORT**

Director of MHSA and Ethnic Services Hundal reported that the three new Community Navigators hired under the Measure H Homeless Initiative, are scheduled to begin on January 13th and will train with Tri-City for a month before they go in the field; that the MHSA community planning process is taking place and are discussing possible Innovations programs, one is community training promoting the benefits of using restorative practices and recognizing implicit bias; and the other one in improving access in mental health services in the Muslim community.

Alternate Board Member Turner asked if Tri-City staff can present on implicit bias to the Claremont human relations staff, after the community planning process is completed.

Chair Carder shared that a La Verne resident had a wonderful experience with a Tri-City navigator when he called for assistance for someone at his church, and had nothing but wonderful things about Tri-City.

### **13. NATALIE MAJORS-STEWART, CHIEF COMPLIANCE OFFICER REPORT**

Chief Compliance Officer Majors-Stewart reported that best practices team is continuing to evaluate the quality in Tri-City's system of care; to monitor compliance of clients' network adequacy requirements; to develop and enhance best practices in workflow process of the departments; and analyze data performance for the six-month accountability review to find out how we are doing, pointing out she will bring results to the Board.

There being no further discussion, Alternate Board Member Turner moved, and Board Member Sparks Johnson seconded, to receive and file the month of December staff reports. The motion was carried by the following vote: AYES: Alternate Board Member Turner; Board Members Cockrell, Gonzalez, Ontiveros-Cole, and Sparks Johnson; Vice-Chair Vera; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: Board Member Leano.

### **GOVERNING BOARD/MENTAL HEALTH COMMISSION COMMENTS**

Commissioner Villanueva stated that he received a request from the Claremont Library staff for training in handling the homeless population.

Alternate Board Member Turner stated that Claremont has a Tri-City Navigator and the Library staff can contact the Hughes Center for assistance.

Commissioner Reyes provided an update for the planned events by the Commission Ad-Hoc Committee.

Board Member Gonzalez thanked everyone that attended the Grand Opening of the Hope4Hope Shelter in Pomona; and gave a shout out to Benita DeFrank for making the shelter possible.

Vice-Chair Vera stated that he attended the Tri-City Holiday Party and was impressed with the number of employees that Tri-City has and that he had fun.

Commission Chair said that she had fun at the Pomona Christmas Parade and was impressed by all the Tri-City staff that participated in the Parade.

### **PUBLIC COMMENT**

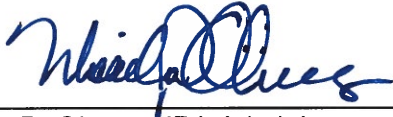
There was no public comment.

### **ADJOURNMENT**

At 6:22 p.m., the Governing Board and Mental Health Commission Joint Meeting of December 18, 2019 was adjourned.

The next Regular Meeting of the Mental Health Commission will be held on Tuesday, January 14, 2020 at 3:30 p.m. in the MHSA Administrative Office, 2001 North Garey Avenue, Pomona, California.

The next Regular Meeting of the Governing Board will be held on Wednesday, January 15, 2020 at 5:00 p.m., in the MHSA Administrative Office, 2001 North Garey Avenue, Pomona, California.

A handwritten signature in blue ink, appearing to read "Micaela Olmos", written over a horizontal line.

Micaela P. Olmos, JPA Administrator/Clerk