



MENTAL HEALTH SERVICES ACT (MHSA)

ANNUAL UPDATE

Annual Update FY 2022-23

Executive Summary

COVID Update

Throughout FY 2020-21, Tri-City's MHSA staff engaged community members and program participants primarily via Ring Central, a virtual platform. However, many critical frontline workers such as the Community Navigators and the Intensive Outreach and Engagement Team were able to work directly in the field meeting individuals "where they are" by utilizing personal protective equipment and following strict safety protocols.

Community Planning Process

The community planning process began in the fall of 2021 and continued throughout the fiscal year utilizing a virtual platform. Community members were invited to attend multiple stakeholder meetings, MHSA workgroups and the MHSA Public Hearing. In addition, the community was presented with the annual Community Planning Process Survey which provided an opportunity for participants to share their feedback regarding possible gaps in service or unmet needs of community members.

MHSA Event	Dates
Community Planning Process Survey	Fall 2021
Stakeholder Meetings	8/11/2021 9/23/2021 9/30/2021 2/24/2022
MHSA Workgroups	2/17/2022
Innovation Workgroups	10/21/2021 12/06/2021 12/16/2021 12/21/2021 1/26/2022
30-Day Posting of MHSA Annual Update FY 2022-23	3/11/2022 to 4/12/2022
MHSA Public Hearing	4/12/2022
Tri-City Governing Board Approval and Adoption	4/20/2022



MHSA Plan Highlights & Actions Since Previous Annual Update

Community Services and Supports (CSS)

CSS Program	Total Number Served FY 2020-21
Full-Service Partnerships	641
Full-Service Partnerships Projection for FY 2021-22	674
Community Navigators	1,812
Wellness Center	869
Supplemental Crisis Services	1,281
Field Capable Clinical Services for Older Adults	32
Permanent Supportive Housing	227

Prevention and Early Intervention (PEI)

PEI Program	Total Number Served FY 2020-21
Community Wellbeing	7,805
Community Mental Health Trainings	1,067
Stigma Reduction and Suicide Prevention	149
Older Adult and Transition Age Youth Wellbeing	101 Individual; 246 Group
Wellness Center PEI /TAY and Older Adults	1,427
Family Wellbeing	367
NAMI: Community Capacity Building/Ending the Silence	0
Housing Stability Program	19 Landlords; 70 Attendees
Therapeutic Community Gardening	97
Early Psychosis Program	109

Innovation (INN)

Tri-City's Innovation project, Help@Hand, continues to move forward with efforts focused on solidifying the project's infrastructure at the Collaborative level including document translation into Spanish, finalizing vendor contracts, and launching applications at the county level.

A new Innovation project, *Restorative Practices in Mental Health (RPIMH)*, was proposed and approved by Tri-City stakeholders, Mental Health Commissioners, and Governing Board members. However, after meeting with representatives from the Mental Health Services Oversight and Accountability Commission (MHSOAC), it was determined by the Chair and Executive Director of the MHSOAC that the project did not meet the threshold for "Innovation" and the RPIMH project did not receive the final MHSOAC approval which is required for all Innovation projects to move forward.

Workforce Education and Training (WET)

During FY 2020-21, 36 trainings, conferences and educational opportunities were available for staff. Training topics included cultural competence, trauma and parenting, forensic training, Adverse Childhood Experiences (ACEs), stress and resiliency, and restorative practices.

In August 2021, Tri-City stakeholders approved the transfer of \$900,000 from the Community Services and Supports plan to Workforce Education and Training (WET) plan. The purpose of these funds was to create: 1) two new positions within WET. The first position is Social Media Specialist, who will focus on increasing Tri-City's social medial presence. The second position is Diversity Equity and Inclusion Coordinator who will oversee the cultural inclusion strategy of the agency; 2) create new incentives for new hires as well as existing staff as a part of recruitment and retention strategy under the existing WET program, Engaging Volunteers and Future Employees, which includes a student loan repayment option. The budget for the loan repayment option is \$500,000 in one-time funds.

Capital Facilities and Technological Needs (CFTN)

There were two notable events in FY 2020-21 impacting the Capital Facilities and Technological Needs plan. The first is an amendment represented the redistribution of tasks and costs between original vendors contracted to complete capital improvements to the Therapeutic Community Garden located at 2008 N. Garey Avenue, Pomona 91767. The second proposed to expend existing MHA funds assigned to Capital Facilities and Technological Needs to implement a new Electronic Health Record system and client referral management platform.