MHSA Stakeholder Meeting

April 2021

Dana Barford
MHSA Projects Manager

TRI·CITY Mental Health

AGENDA

Welcome
NAMI Program Update
Capital Facilities and Technological Needs Plan
MHSA Annual Update Overview
Next Steps

“Never doubt that a small group of thoughtful, committed, citizens can change the world. Indeed, it is the only thing that ever has.

Margaret Mead

NAMI Pomona Valley
National Alliance on Mental Illness

TRI-CITY Mental Health

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NAMI Pomona Valley

Christina Vera/Board President NPV

Evolution of NAMI Community Capacity Building

NAMI Programs for 2021-22

Ending the Silence

- 50 minute presentation
- Learn the warning signs of mental health conditions/Suicide Prevention
- What steps to take if a loved one is showing symptoms of a mental illness

  NAMI Ending the Silence for Students
  NAMI Ending the Silence for School Staff
  NAMI Ending the Silence for Families
- Available in both English and Spanish
- Cultural trainings through Tri-City Mental Health
- Current Budget $35,500

NAMI 101

- Expanding current NAMI 101 program
- 50 minute presentation/Target ages 0-25
- What is mental wellness
- Mental health warning signs
- Identify triggers and support systems
- Boundary setting and self care
- Available in both English and Spanish
- Cultural trainings through Tri-City Mental Health
- Funding to be included in ETS budget of $35,500

What are the trends for ETS and NAMI 101

FY 2018-19

- 18 NAMI 101
- 22 Ending the Silence

FY 2019-20

- 4 NAMI 101
- 19 Ending the Silence

FY 2020-21

- 12 NAMI 101
- 4 Ending the Silence *

**As a result of COVID-19, 2020 ETS presentation numbers declined. This was attributed to the increase in requests being made from a more broad audience for mental health presentations, which NAMI 101 allowed us to accommodate.*

Questions for NAMI?

Are we in agreement?

Gradients of agreement

How much do I support the recommendation?

Endorse	Endorse with minor point of contention	Agree with some hesitation	Abstain	Stand aside	Disagree but will support the majority	Disagree and don't want to help implement	Can't go forward
I like it.	*Basically I like it.*	*I can live with it.*	*I have no opinion.*	*I don't like this, but I won't hold up the group.*	*I want my disagree-ment recorded, but I'll support the decision.*	*I won't stop anyone else, but I don't want to make this happen.*	*We have to continue working.*

Share your thoughts

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Capital Facilities and Techological Needs

Jessica Wong

Interim Chief Information Officer

presenters

What is Capital Facilities and Technological Needs?

CFTN funds are used to acquire or renovate buildings that support MHSA programs.

Technology funds support the improvement of administrative systems as well as increasing consumer access to health information and records electronically.

New Electronic Health Record (EHR) System

Who benefits from the new system and why?

Every client or participant of Tri-City services will benefit!

	# of Scheduled Appointments	# of Intakes
Average per Month	7,848	149

The new EHR platform:

- Enables Tri-City to give patients/clients easier and more immediate access to their own medical records
- Allows for secure and streamlined communication between Tri-City and primary care providers and pharmacies
- Includes tools and workflows that will increase clinical efficiency, ultimately leading to more capacity to see clients

New Electronic Health Record (EHR) System

Why is this change needed?

The Office of the National Coordinator for Health Information Technology's (ONC) passed the Cures Act Final Rules in 2020

The Final Rules are:

- Intended to improve electronic health information (EHI) interoperability, meaning the ability for one provider's system to communicate information to another provider's system
- Make it easier for patients to access their own health records
- Intended to enhance patients' rights of access by promoting innovation in the healthcare technology industry so that information is delivered more conveniently to both patients and healthcare providers

Non-compliance is subject to penalties/fines of up to $1,000,000

Unite Us Referral Management Platform

Who benefits from the new system and why?

- Tri-City works diligently to research and review services provided outside of the Tri-City system of care
- Hundreds of referrals are provided to clients/participants per year
- The manual nature of the current process limits the number of referrals Tri-City staff can provide
- The Unite Us platform pilot is intended to see if this electronic organized community network system can increase the number of persons served in regards to referrals and resources and whether or not use of the platform serves to create a more comprehensive and connected network of community partners that results in quicker and more responsive services for persons in need throughout the three cities

Budget for Electronic Health Record and Referral Management Platform

	Electronic Health Record	Referral Management
Projected Funding	$270,436	$30,000
Expected Start Date	June 1, 2021	June 1, 2021
Expected Completion Date	June 1, 2022	September 30, 2021

Estimated Total for Both Projects: $300,436*

**All dates and costs are estimated and subject to revision upon completion*

QUESTIONS FOR JESSICA AND THE NEW CFTN PLAN?

TELL US WHAT
YOU THINK

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MHSA Annual Update Overview

Dana Barford

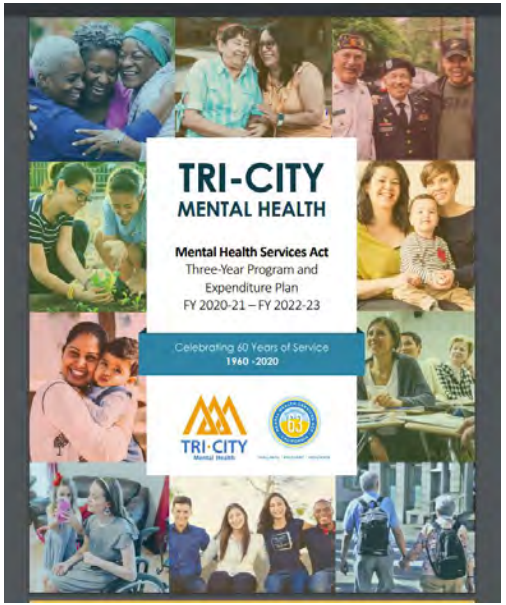
MHSA Annual Update FY 2021-22

Welfare and Institutions Code (W&I Code) Section 5847

Counties must prepare and submit a Three-Year Program and Expenditure Plan (Plan) and Annual Updates (Update) for MHSA programs

Mental Health Services Oversight and Accountability Commission (MHSOAC) and Department of Health Care Services (DHCS)

Annual Update for FY 2021-22 is scheduled to be posted on May 7 to June 8 for 30-day comment period



MHSA Annual Update FY 2021-22

- MHSA Program Updates
- Number Served
- Cost Per Person
- Successes
- Challenges
- Impact of COVID 19
- Outcomes

COVID 19

Points of Interest

Data and Outcomes

- Information based on Results Based Accountability
- How much did we do?
- How well did we do it?
- Is anyone better off?

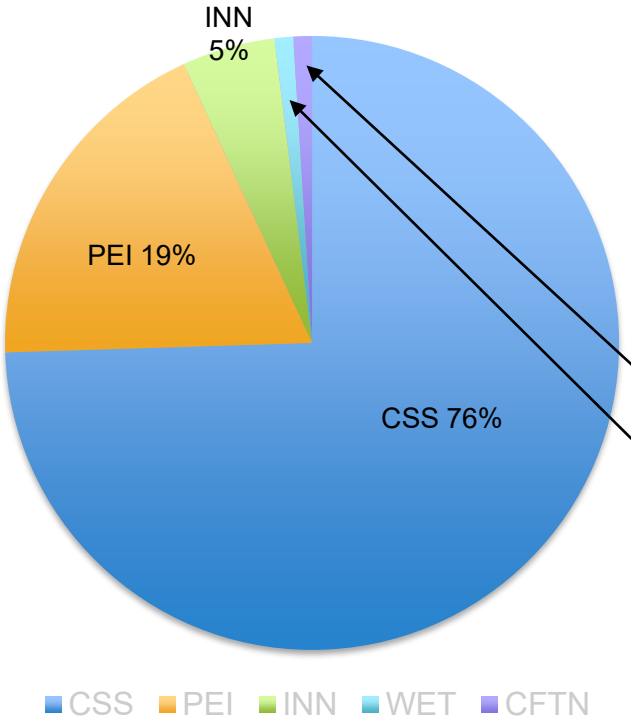
Workgroup/Staff Recommendations

- Staff provide ideas for future program variations
- Workgroup members may add other recommendations

MHSA Budget

- Show income and expenditures
- Specific to each plan and program
- Cost per person
- Number served

MHSA Funding Allocations



- Community Services and Support (76%)
- Prevention and Early Intervention (19%)
- Innovation (5%)
- Workforce Education (one-time funds) *
- Capital Facilities and Technological Needs (one-time funds)*

What's Next?

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Questions?

Thank you

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