

MHSA Stakeholder Meeting

Amendment to Tri-City's
MHSA Annual Update FY 2021-22

Dana Barford
MHSA Projects Manager
August 11, 2021



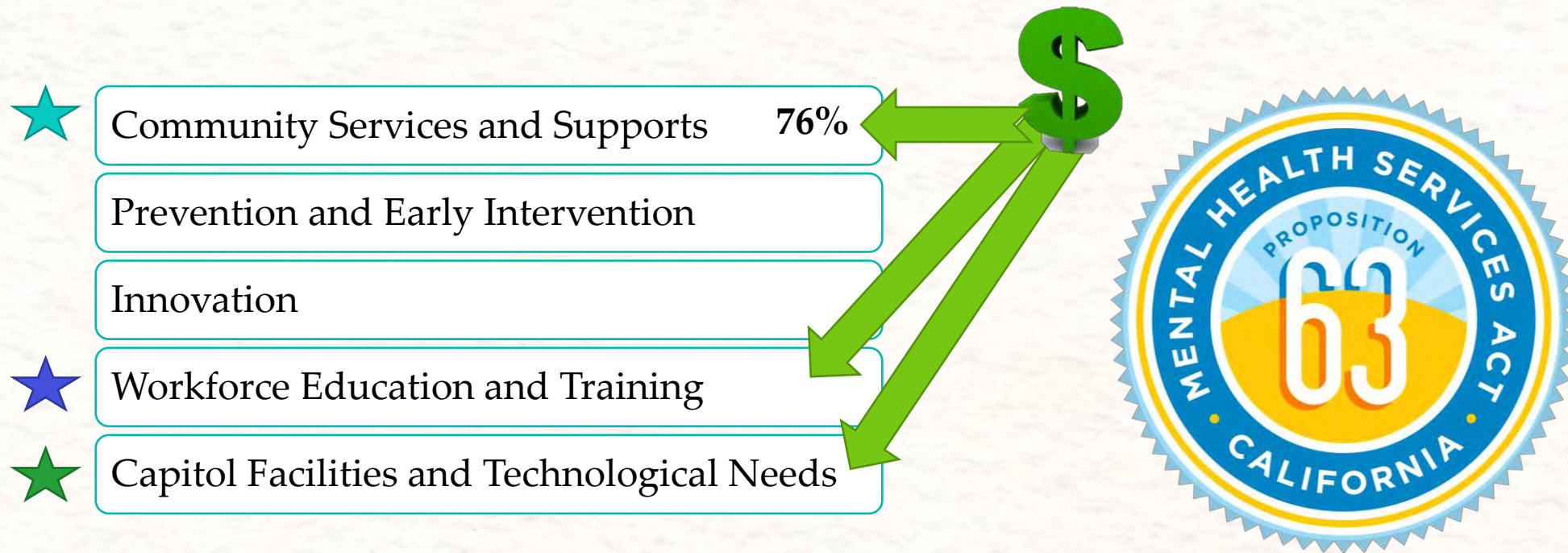
Agenda

1. Request approval to transfer funds from the Community Services and Supports Plan to
 - Workforce Education and Training
 - Capital Facilities and Technological Needs
2. Assist with the development of a new time-limited/one-time funded project under CSS Plan

Antonette (Toni) Navarro
Executive Director
Tri-City Mental Health



Mental Health Services Act



Workforce Education and Training

The WET efforts focus on **strengthening and supporting existing staff through trainings** while also focusing on **attracting new staff and volunteers to ensure future mental health personnel.**



Kitha Torregano
Human Resources Manager

Chris Anzalone, M.S., AMFT
Workforce Education and Training Supervisor

Current Staffing Summary

Hiring Crisis

- From January 1 – July 31, 2021
- 25 employee resignations
- 7 more resignations pending in August
- Total of 32 resignations, or approximately 16% of our workforce in the first 8 months of the year.
- Comparison to a total of 22 resignations (11.18% of workforce) in the entire year of 2020.
- Only had 22 new hires in 2021
- Unable to keep pace with the employee exodus

Reasons for Resignations

- Prioritizing family; caring for children and family members
- Various employment offers that were not present before the pandemic
- Accepting a position with a private or contracted mental health provider/managed care plans such as Kaiser who are offering large sign-on bonuses, higher salaries and the opportunity to telecommute permanently
- Relocating out-of-state where the cost of living is lower or needing to stay home to care for elderly family members who have increased health risks and conditions due to COVID-19

Request the transfer of \$900,000 from CSS to WET

2021 New Hire Update

- Current recruitment efforts include:
 - Tri-City will be featured in Inland Empire Magazine advertising employment opportunities
 - HR Department in talks to secure advertising space on the electronic billboard
 - Outreach to the Social Work programs at Inland Empire colleges and universities and the Employment Development Departments to secure space at career fairs and on job boards
 - “We Are Hiring” banners hanging outside all five TCMH buildings

How Will Funds Be Used

- Add two new positions to WET
 - Social Media Specialist
 - Diversity Equity and Inclusion Coordinator
- Create incentives for new hires
 - Student Loan Repayment Program for Tri-City staff

WET Student Loan Repayment Program

Current OSHPD Program

- Grant offered by Office of Statewide Health Planning and Development (OSHPD)
- Open to all 10 counties in Southern California Regional Partnership (SCRIP)
- Limited amount of funds available

Potential Tri-City Program

- Funding will be provided by Tri-City through the WET plan
- Payments will be made directly to lender after completion of one year of employment upon receipt of the award
- Student Loan Repayment Program (SLRP) will be subject to available funding



Capital Facilities and Technological Needs

This plan focuses on **improvements to facilities, infrastructure and technology** of the local mental health system.

What Is The Ask?

Transfer Request of \$400,000 to
Capital Facilities and Technological Needs



Projects and Expenditures

- Construct four new offices in anticipation of new staff
- Location is MHSA Administration Building 2001 N. Garey Ave, Pomona

Examples of Past CSS Transfers to Capital Facilities and Technological Needs

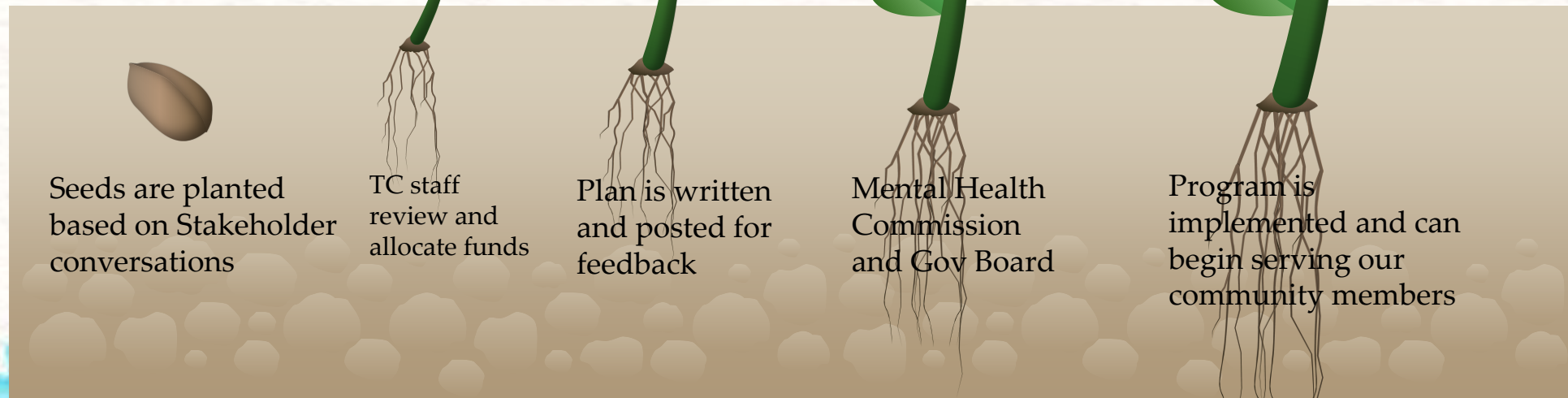
May 2013	June 2016	May 2019	August 2021
Original Allocation \$1.1 Million	Transfer from CSS \$500,000	Transfer from CSS \$700,000	<i>Request Today</i> Transfer from CSS \$400,000
<ol style="list-style-type: none">1) improve the Agency's infrastructure,2) create better consumer access to computing resources, and3) provide systems to monitor programs and provide service outcome support.4) Completed in 2015-16	<ol style="list-style-type: none">1. Purpose of improving and creating a permanent community garden.2. Project is ongoing	<ol style="list-style-type: none">1. For Future Projects	Construction of four additional office spaces at MHSA Building 2001 W. Garey, Pomona

Community Services and Supports

This plan provides intensive treatment and transition services for people who experience serious and persistent mental illness or severe emotional disturbances or who are at risk of SMI/SED.



How is an MHSA program created?



Request the Allocation of \$400,000 in CSS for New Time-Limited/One-Time Funded Project

Considerations

- \$400,00 in one-time funds
- What are the needs of the community?
- Which age group or population will the project focus on?
- Which category will this new project fall under:
 - Full-Service Partnership
 - General System Development
 - Outreach and Engagement
 - MHSA Housing Program

This is your chance to make a difference!

Join Us!

Be a voice at the table!



Financial Summary

MHSA Plan	Allocated	Transfer	Total
CSS Plan	\$400,000 in CSS		\$400,000
WET Plan		\$900,000	\$900,000
CFTN Plan		\$400,000	\$400,000
Total			\$1,700,000

Please share your thoughts?

What do you like about what you heard?

Are there any concerns about these recommendations?

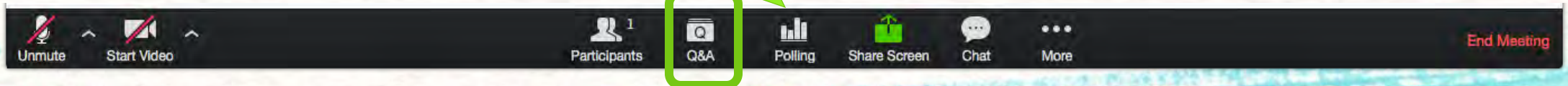
Do you agree with the transfer amounts requested?

Transfer \$400,000 from CSS to CFTN?

Transfer \$900,000 from CSS to WET?

Allocate \$400,000 of one-time funds in CSS for a time-limited project?

Total allocation from CSS \$1,700,000



Do You Agree?

Transfer \$400,000 from CSS to CFTN?

Transfer \$900,000 from CSS to WET?

Allocate \$400,000 of one-time funds in CSS for a time-limited project?

Gradients of agreement

How much do I support the recommendation?

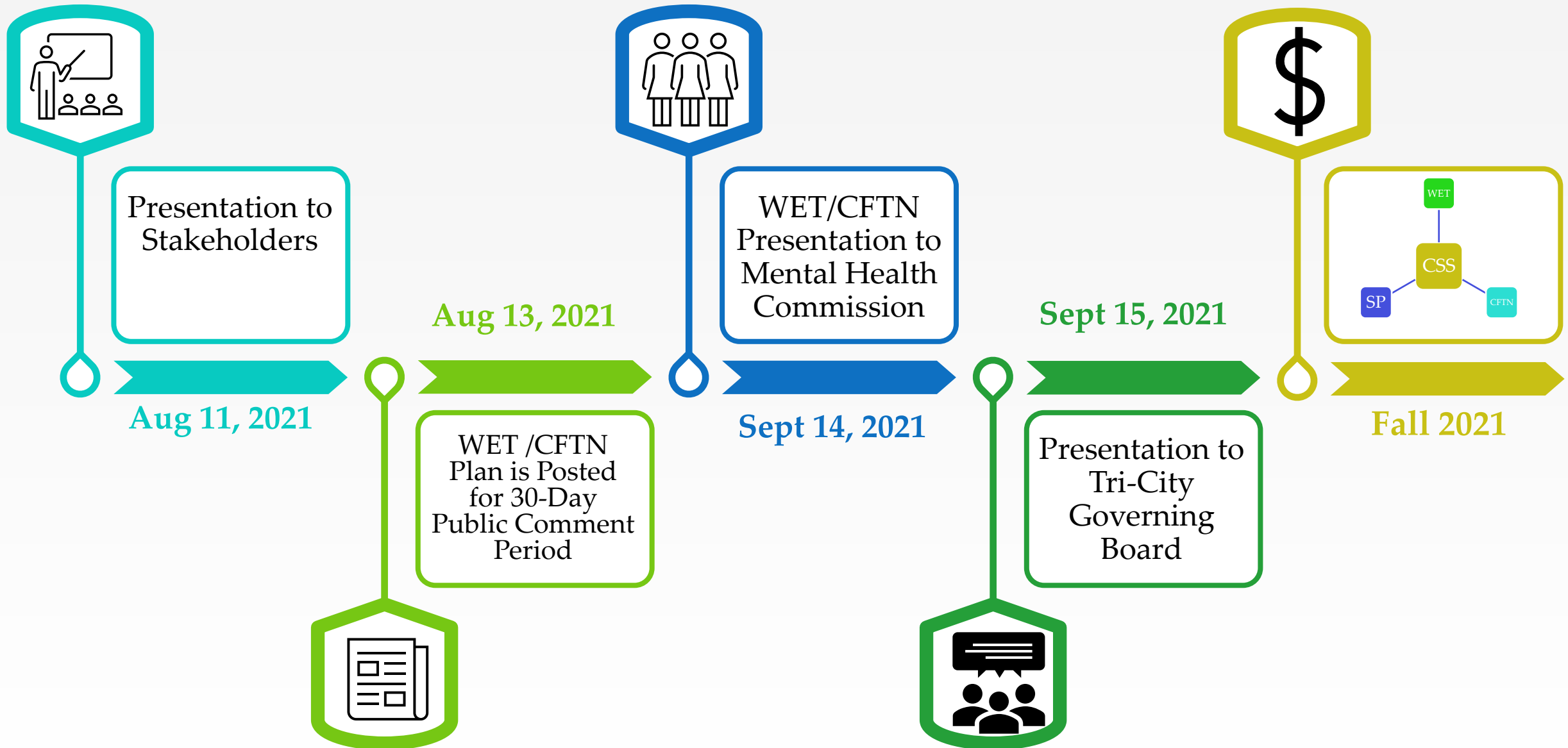
Endorse	Endorse with minor point of contention	Agree with some hesitation	Abstain	Stand aside	Disagree but will support the majority	Disagree and don't want to help implement	Can't go forward
<i>I like it.</i>	<i>Basically I like it.</i>	<i>I can live with it.</i>	<i>I have no opinion.</i>	<i>I don't like this, but I won't hold up the group.</i>	<i>I want my disagree- ment recorded, but I'll support the decision.</i>	<i>I won't stop anyone else, but I don't want to make this happen.</i>	<i>We have to continue working.</i>

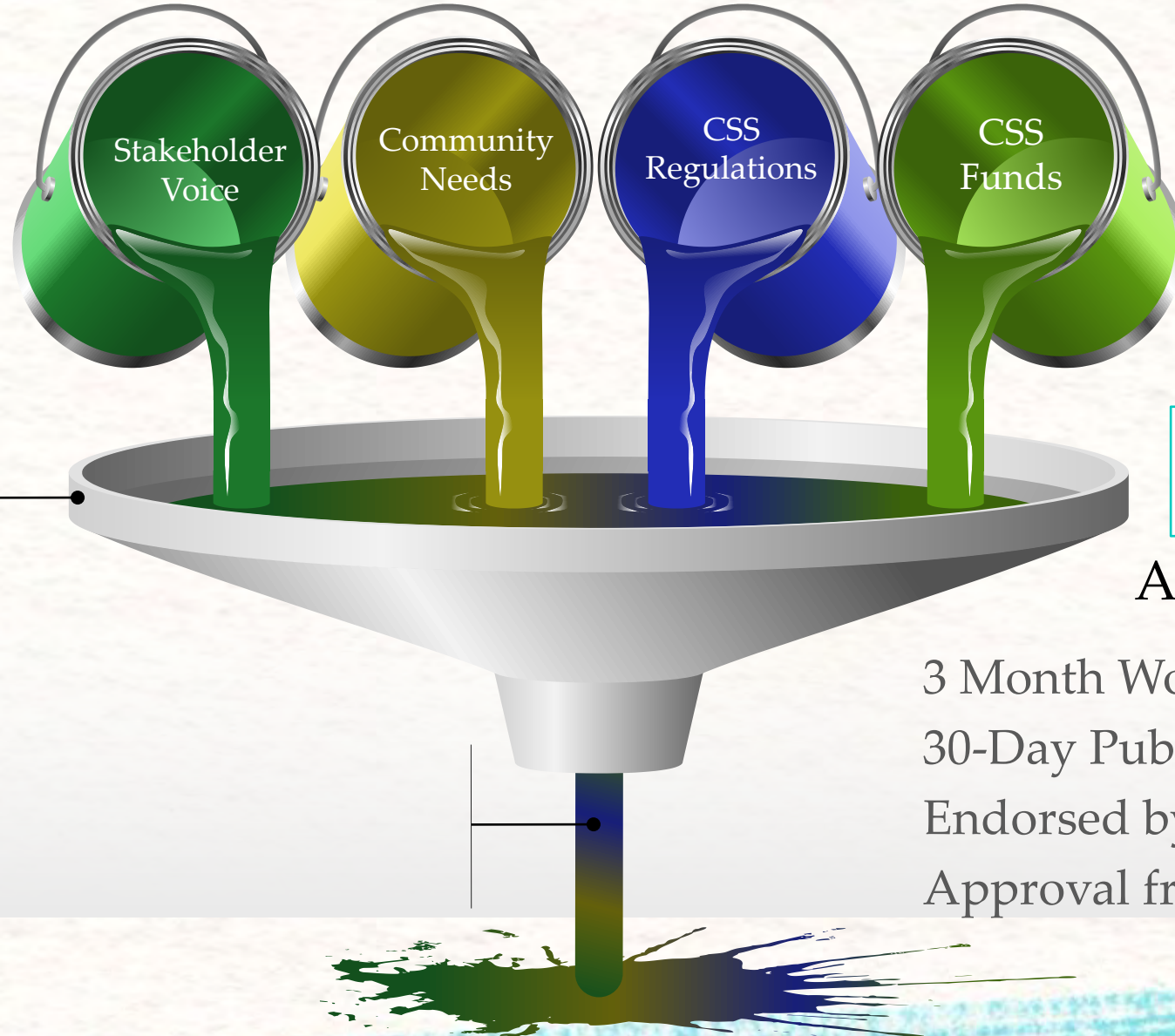
Original developed by Community at Work: www.communityatwork.com • Adapted by Luminescence Consulting

What do
you think?



Next Steps for WET and CFTN





**Three-Month
CSS Workgroup**

Sept-Nov 2021

**Approval Dec
2021**

**Implementation
begins Jan 2022**

\$400,000

Approval Process

3 Month Workgroup

30-Day Public Comment Period

Endorsed by Mental Health Board

Approval from Governing Board

1. Register for the CSS Workgroup (link to follow)
2. Attend September Stakeholder Meeting
3. Invite your friends and family from this area to join Tri-City's stakeholder process



Dana Barford
MHSA Projects Manager

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**YOUR VOICE
MATTERS.**