

Your Privacy Matters to Us

Below outlines the personal information we collect through the referral process, why we collect it and your Privacy Rights.

What kind of information do we collect?

We may collect some or all of the following information about you: your name, address, birth date, some financial information and information about your health. We may also ask you for your medical history, medications you may be taking and any health problems you may have, for the purpose of providing quality health care services.

What do we do with this information?

We use information about you to determine if you are eligible to participate in this program. It may also help us in making an appropriate referral and assist us in your treatment. Safeguarding your health information is important to us.

Who else can see your information?

We may disclose information about you only as permitted by law.

If you have questions or concerns about your privacy rights, please contact:

Natalie Majors-Stewart
Tri-City Privacy Officer

Privacy Grievance Hotline
(909) 784-3298

Contact Us

If you have questions about Full Service Partnership services or the referral process, please contact:

(909) 766-7340



Full Service Partnership (FSP) is funded by Proposition 63, the Mental Health Services Act



Claremont | La Verne | Pomona

Child and Family Services

1900 Royalty Dr, Suite 180
Pomona, CA 91767
(909) 766-7340
Toll Free (844) 233-6496

Please visit www.tricitymhs.org
to download an FSP referral application

Full Service Partnership (FSP) for Children

Ages 0 - 15



What is a Full-Service Partnership (FSP) for Children?

The FSP program is designed for **children, ages 0-15**, and their families who would benefit from and are interested in participating in a program designed to address the total needs of a family whose child is experiencing significant emotional, psychological, or behavioral problems that are interfering with their well-being and the well-being of their family members and community.

What is different about FSP for Children compared to services offered in a mental health clinic?

FSP programs provide an array of services beyond the scope of traditional clinic-based mental health outpatient services.

The FSP program is a partnership program designed to support families and communities and not just the individual consumers. In order for our consumers to succeed, the FSP program requires the partnership and commitment of families and surrounding support persons to encourage children throughout their treatment process.

Children and families participating in the FSP program have services available to them 24 hours a day, 7 days a week for crisis support.



FSPs provide comprehensive, intensive mental health services for individuals in their homes and communities. Providers are committed to do “whatever it takes” within the resources available.

FSP Program Services

For individuals in need of these services, the following are examples of services that you may receive if you were participating in a FSP:

- + Mental health counseling
- + Case management
- + Individual and group therapy
- + Crisis intervention
- + Mental health, co-occurring and substance use support
- + Psychiatric medication support
- + Linkage and referral to community resources, such as supportive housing, transportation, financial, vocational, employment and health care assistance

Together, the consumer and treatment team determine the type and frequency of services provided based on the client’s recovery goals. Because services provided are unique to each individual consumer, not all persons will require all the services listed.

Our team is committed to your success and to support you in achieving goals that are important to you and your wellness and recovery.

Who is eligible to receive FSP Services?

A child aged 0-15 with a serious emotional disturbance (SED) who has experienced at least one of the following within the last year:

- Has been or is at risk of being removed from the home by child protective services
- Has a parent/caregiver with a mental illness and/or substance use disorder
- Has frequent psychiatric hospitalizations or psychiatric emergency services
- Has extreme behavior problems at school
- Has been in out-of-home placement and is moving back into a home or community setting
- Has been involved with probation, is on psychotropic medications and is transitioning back to a less structured home or community setting

Interested in FSP Services?

To be considered for the FSP program, a referral must be submitted and screened for eligibility. Our team will review your referral and you will be notified within 48 hours.

If you are accepted into the FSP program, you will be contacted by one of our assigned service providers. If you are not accepted into the FSP program, we will help link you to other services and supports that may be helpful to you.

