



## MINUTES

### **GOVERNING BOARD / MENTAL HEALTH COMMISSION REGULAR JOINT MEETING**

**MAY 19, 2021 – 5:00 P.M.**

The Governing Board and the Mental Health Commission held on Wednesday, May 19, 2021 at 5:03 p.m. its Regular Joint Meeting Via Teleconference pursuant to California Governor Newsom Executive Order N-25-20 wherein he suspended certain provisions of the Brown Act to allow the continuation to hold meetings without gathering in a room in an effort to minimize the spread and mitigate the effects of COVID-19 (Corona Virus Disease of 2019).

**CALL TO ORDER** Chair Carder called the meeting to order at 5:03 p.m.

**ROLL CALL** Roll call was taken by JPA Administrator/Clerk Olmos.

#### GOVERNING BOARD

**PRESENT:** Robin Carder, City of La Verne, Chair  
Jed Leano, City of Claremont, Vice-Chair  
Carolyn Cockrell, City of La Verne, Board Member  
Paula Lantz, City of Pomona, Board Member  
John Nolte, City of Pomona, Board Member  
Elizabeth Ontiveros-Cole, City of Pomona, Board Member  
Ronald T. Vera, City of Claremont, Board Member

**ABSENT:** None.

#### MENTAL HEALTH COMMISSION

**PRESENT:** Anne Henderson, Chair  
Wray Ryback, Vice-Chair (joined at 5:36 pm)  
Carolyn Cockrell, GB Member Liaison  
Joan M. Reyes, Commissioner  
Twila L. Stephens, Commissioner  
Alfonso "Al" Villanueva, Commissioner  
Toni L. Watson, Commissioner  
David J. Weldon, Commissioner

**ABSENT:** Ethel Gardner, Commissioner  
Davetta Williams, Commissioner

**STAFF:** Toni Navarro, Executive Director  
Darold Pieper, General Counsel  
Diana Acosta, Chief Financial Officer



Elizabeth Renteria, Chief Clinical Officer  
Seeyam Teimoori, Medical Director  
Rimmi Hundal, Director of MHSA & Ethnic Services  
Ken Riomales, Chief Information Officer  
Mica Olmos, JPA Administrator/Clerk

## **NEW BUSINESS – GOVERNING BOARD**

### **1. CONSIDERATION OF RESOLUTION NO. 579 AUTHORIZING THE EXECUTIVE DIRECTOR TO SUBMIT ON BEHALF OF TRI-CITY MENTAL HEALTH AUTHORITY THE FINAL BANKRUPTCY PAYMENT TO THE DEPARTMENT OF HEALTH CARE SERVICES IN THE SUM OF \$200,512 AND TO THE LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH IN THE SUM OF \$130,551**

There being no discussion, Board Member Lantz moved, and Board Member Vera seconded, to adopt Resolution No. 579 authorizing the Executive Director to Submit on behalf of Tri-City Mental Health Authority the final bankruptcy payment to the Department of Health Care Services in the amount of \$200,512 and to the Los Angeles County Department of Mental Health in the amount of \$130,551. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

Chief Financial Officer Acosta expressed proudness and excitement for being part of this celebration because Tri-City is a very special place, noting that all the hard work and dedication from all of the staff has contributed to this event. She then recognized Tri-City's former Chief Financial Officer Margaret Harris, who passed away in January of 2020, pointing out that she also would have been extremely proud of Tri-City and all that has been accomplished to date. She indicated that Ms. Harris came to Tri-City with a mindset of staying working on a 10-month project, and instead, she stayed for 10 years which shows how special is what we do here at Tri-City. She then reported that Tri-City owed \$13.1 million and started paying this debt in back in 2009.

Congresswoman Grace Napolitano commended Tri-City for ending its bankruptcy; announced that the Secretary Xavier Becerra of the HHS (Department of Health and Human Services) had just announced \$3 billion for mental health services and encouraged Tri-City to stay aware of the funding and to reach out to her and Congresswoman Norma Torres to provide more mental health services for a better community and a better society for everybody; wished Tri-City well and expressed gladness that it is thriving and is doing well; indicated that she has a monthly virtual Mental Health Consortium hosted by Dr. Irma Diaz, as well as a Mental Health Caucus in Washington with her cohort, John Katko from New Jersey, whose efforts is to elevate mental health to where it is taken more seriously; and also congratulated Tri-City for its 60th anniversary.

Executive Director Navarro thanked Congresswoman Napolitano for all her work in Congress on behalf of mental health needs, students and youth; expressed excitement about Secretary Becerra's announcement of funding allocation for mental health; noted that Tri-City staff and a Commission Member attends her monthly consortium meeting; and thank her for being here today.

Assembly Member Freddy Rodriguez, 52nd Assembly District, former Pomona City Council Member, and former Tri-City Board Member, was unable to attend today's meeting and sent a video congratulating Tri-City, which was shown during the meeting. He stated that services



provided by Tri-City are central to our community; thanked staff for their hard work and dedication and for Tri-City's partnership in Pomona, especially around providing services to our homeless populations; and congratulated Tri-City.

Jessie Duff, former Tri-City Executive Director, expressed gratitude for being invited to be part of this celebration. He then reported that Congresswoman Grace Napolitano was a big supporter of Tri-City and she 'held our feet to the fire' which was very helpful in many ways to Tri-City; that he came to Tri-City in 2007 and the bankruptcy happened approximately the year before; he talked about the different persons who helped during the bankruptcy including Dean Rallis, Kathy Drummy, noting that Darold Pieper and the late Margaret Harris were very instrumental in Tri-City's success during the bankruptcy court proceedings; he also recognized former Board Members Paula Lantz, Freddie Rodriguez, and John Blickenstaff, and late Ellen Taylor who not only supported staff in all of their efforts, but were also nurturing during a very, very difficult period of time. He also stated that current Executive Director Toni Navarro came to Tri-City during a very critical time to handle the clinical operations and found many very creative ways to keep the clinic open, operating, and serving our residents of Pomona, Claremont and La Verne, which was a monumental task and she handled it admirably; that as she has become the executive director, she has continued to be creative, efficient, and effective and has gotten Tri-City to where it is today.

Kathy Drummy, Attorney, stated that it was great to hear all of this and the so well deserved tribute to Margaret Harris who was fabulous; and congratulated Tri-City.

Executive Director Navarro welcomed and introduced John Ott and Rose Bernard, who brought to Tri-City's door the community willingly, lovingly, and with full support and intention to cooperate with Tri-City; that they took Tri-City to the next five years and created 'A New Day' for Tri-City, a new pathway, and also help us get onboard with the Mental Health Services Act and create the wonderful system of care we have today.

John Ott, stated that he was delighted to be here; that it was their work with Tri-City that inspired him and Rose to know that collective wisdom is possible; that they have started an organization called the Center for Collective Wisdom; that they are teaching this way of working with communities and systems across the country and beyond; that they are regularly telling the story and singing the praises of Tri-City and what was possible of achieving from the depths, not just despair, but of fear; that this system from the beginning has been modeling what it means to be a community based mental and behavioral health system, and to really understand that mental health goes beyond immediate services to really embrace community wellbeing and community engagement; that it is a remarkable day; and expressed being grateful for the invitation to be present and celebrating this day with Tri-City.

Executive Director Navarro stated this Fiscal Year 2020-21 is Tri-City's 60th Anniversary; that there were still so many unknowns about COVID and things got even darker until the first of this year; that all celebration plans were cancelled; however, that now it is the right time and a perfect parallel to our country in that we are coming out of bankruptcy and we are ending our 60th birthday so strong just as our country is coming up out of COVID; that there is a lot of hope and renewed like the spring and people are once again smiling; that this makes this day even more special for all of us because it is our 60th year and we are ending our bankruptcy.



Board Member Lantz stated that the old adage 'what doesn't kill you makes you stronger' is really appropriate for this day because we were on our knees and in desperate situations, and out of that it was created a much more community based and stronger system of care; that it is so wonderful to see what Tri-City is today, noting that she never envisioned it when she first came on the Board; that this is a direct result of what we were forced to do because of the bankruptcy; and thanked John Ott, Jesse Duff, Toni Navarro, and Margaret Harris.

Dr. Edina Martinez, former Tri-City Board Member, recognized the number of people that were in attendance; stated that it is a testament to the shared goal of wanting to see Tri-City succeed that everyone really did pull together to help it get to the place that it currently is; that she is aware of all the challenges along the way and noted, when attending the various meetings, it was amazing seeing staff representing Tri-City advocating for the various needs, particularly around stigma; that this is such a huge accomplishment, expressing gladness for being part of this process; and agreed that it is kind of beautiful that this is happening in May during mental health month and it is Tri-City's 60th Anniversary.

Executive Director Navarro welcomed Mr. Dick Bunce; stated that he was not only an ally, he was also at that time co-president of NAMI with Michael Fay; that they were determined to keep us to our word; that he was a true North; and thanked him for his continued partnership with Tri-City.

Dick Bunce, former NAMI Pomona President, thanked Tri-City for this invitation; stated that it is just amazing what Tri-City has accomplished while at the same time paying its way out of bankruptcy. He then said that his experience with Tri-City had been very dynamic and he always knew he was dealing with honest individuals and never worried about dealing with anybody who had a hidden agenda, nor manipulative, nor in any way dishonest; described the various ways that he has intersected with Tri-City and stated that Toni Navarro, and Tri-City's leadership, bring more than professionalism to this job, that they also bring a passion and they have a calling, which without it something would be missing; stated that this is only the beginning; that Tri-City has a golden future and he wants to be part of it; and congratulated everyone.

At 5:36 p.m. Mental Health Commission Vice-Chair Wray Ryback joined the meeting.

Executive Director Navarro announced that she would introduce a really special group of people, which she is calling Tri-City's legacy team because these staff members have been right here since before 2004, or between 2004 and 2008, and through the bankruptcy. She then introduced Patricia Recalde, Program Support Specialist III; Sunny Alino, Employment Services Outreach Supervisor; Rosie Olivos and Loane Truong, Accounting Managers; Griselda Marquez and Angel Emery, Program Assistants III; Joanne Duran and Gina Martinez, Finance Specialists; Laura Rodriguez, Licensed Psych Tech; Francis Avila, Mental Health Worker; Manny Ortega, Facilities Specialist; Ernie Avila, Community Navigator; Alexis Naranjo, she's always at 2008 to greet you with a smile; Kevin Armstrong, Transportation staff; Veronica Serret, Quality Assurance Specialist; Cindy Martinez, Electronic Health Record Specialist; Shawn Smith, Medication and Crisis Support Outreach Manager; Rimmi Hundal, Director of MHSA and Ethnic Services; and Rocio Bedoy, Manager of Best Practices; and stated that these staff members maintained hope and positivity for either the clients or their colleagues, embraced and promoted everybody to get on board with the many and sometimes really difficult changes we had to make to be able to sustain ourselves, stayed really focused on what a great opportunity it was for us to have all this reorganization instead of getting pulled down into the depths of the despair of the crisis; and thanked them for their dedication to Tri-City, noting that they are a big part of why we are here today.



Board Chair Carder stated that this organization is just so well ran that staff makes their job easy; that it has been her honor to be the Chair of Tri-City Mental Health's Board, noting that she has seen such growth in the 12 years that she has been on the board and watching how the finances progressed through the years; that the Board looked forward to this day and she congratulated everyone. She then recognized Bill Aguirre, former City of La Verne employee, who had been also part of Tri-City, pointing out that he kept her abreast of everything; that even though he has retired, he still cares so much for this organization; and thanked him for the years of dedication.

Dr. Anne Turner, former Human Services Director for the City of Claremont, congratulated Tri-City noting that this was a long time coming; that as a more than 40 year Claremont resident, she had the opportunity to watch Tri-City from the point of view of a resident and of a Claremont City employee; gave kudos to the Tri-City team, stating that they are an extraordinary group of folks; that the programs that are in place now, and the integration of mental health into our public safety teams, and the work that has been done which has been groundbreaking and innovative by this very nimble mental health organization, has given them new hope of what is possible in partnership between municipalities and their mental health providers; that it has been an amazing honor to be involved with this organization; thanked former Claremont Council Member Joe Lyons and Jed Leano; and congratulated Toni Navarro, Jesse Duff, Rimmi Hundal, Diana Acosta, and the whole team.

Board Member Vera recognized Jesse Duff because he really did not have to come and take on the role when he did at the time; talked about when he met him to find out if Tri-City was going survive, and Jesse had a steady vision ahead; that John Ott worked a lot with community members to recognize that Tri-City should survive; that the credit is to all the people that were involved during that time and said that they needed Tri-City and that it can stand in its own; and thanked all of the people in the past that made this day possible.

Counsel Pieper stated that this has been an interesting journey for 17 years; thanked Paula Lantz, who found herself at the helm when all of this happened and who helped chair everything in the early days. He said that either of them will ever forget black Friday, February 3, 2004 when they filed the bankruptcy petition and had to invite all of the staff into a large auditorium, noting that it was an incredible and emotional experience to have to go through terminating at least a full third of the staff in one day, and then proceeding with the bankruptcy, which is now quite a thrill to see it finally concluded and paid off after all of these years.

JPA Administrator Olmos read comments from the chat room, Sonny Alino indicated he was very proud to be at Tri-City. Loane Truong wrote that she is very proud and honored to be with the Tri-City team. Dr. Pramila Agrawal said that she has known Tri-City for a long time; that the story and challenges to Tri-City are new to her, and how they were handled are amazing; and congratulated everyone.

Executive Director Navarro thanked everyone for their time and Tri-City's community partners who were able attend the meeting; gave kudos to the legacy team and thanked them for everything they bring every day to the residents of the three cities. She then thanked Jesse Duff for attending the meeting, noting that he was her mentor; that she is missing Margaret Harris very much today; that when Jesse hired her she was very excited because she really believed in what Tri-City was, what they stood for, and the collaboration with the residents which was amazing; and thanked everyone for allowing her to be here and to be the executive director.



## **MENTAL HEALTH COMMISSION**

### **2. APPROVAL OF MINUTES FROM THE APRIL 13, 2021 REGULAR MENTAL HEALTH COMMISSION MEETING**

Chair Henderson, welcomed everyone on behalf of the mental health commission, and indicated that the Mental Health Commission is an advisory body to Tri-City Governing Board; that it meets monthly to help advise the governing board, the executive director, staff, and stakeholders of Tri-City Mental Health Authority, about how to ensure high quality mental health services in our area.

There being no further comment, Commissioner Reyes, and Vice-Chair Ryback seconded, to approve the Minutes of the April 13, 2021 Mental Health Commission Regular Meeting. The motion was carried by the following vote: AYES: Board Member Liaison Cockrell; Commissioners Reyes, Stephens, Villanueva; Vice-Chair Ryback; and Chair Henderson. NOES: None. ABSTAIN: None. ABSENT: Commissioners Gardner, Watson, Weldon, and Williams.

### **3. CONSIDERATION TO RECOMMEND TO TCMHA GOVERNING BOARD TO APPROVE THE EXPENDITURE OF \$300,436.00 FROM ITS CAPITAL FACILITIES AND TECHNOLOGICAL NEEDS (CFTN) PLAN FUNDS TO IMPLEMENT A NEW ELECTRONIC HEALTH RECORD (EHR) SYSTEM AND A NEW CLIENT REFERRAL MANAGEMENT PLATFORM**

There being no comment, Commissioner Stephens, and Commissioner Reyes seconded, to recommend to the Governing Board to approve the expenditure of \$300,436.00 from its CFTN Plan Funds to implement a new Electronic Health Record (EHR) system, and a new client referral management platform. The motion was carried by the following vote: AYES: Board Member Liaison Cockrell; Commissioners Reyes, Stephens, Villanueva; Vice-Chair Ryback; and Chair Henderson. NOES: None. ABSTAIN: None. ABSENT: Commissioners Gardner, Watson, Weldon, and Williams.

### **4. PUBLIC HEARING FOR THE MENTAL HEALTH SERVICES ACT (MHSA) INNOVATION PLAN UPDATE EFFECTIVE JULY 1, 2021 THROUGH JUNE 30, 2024**

Chair Henderson reported that under state law, this public hearing occurs as part of a Regular Mental Health Commission Meeting; that MHSA Innovation plan had emerged from almost a year of extensive work and conversations with individuals and organizations throughout our three cities; that tonight an overview of the plan would be presented and ask for feedback; and that Tri-City's MHSA Projects Manager Dana Barford would facilitate the Public Hearing.

#### **A. Open the Public Hearing**

At 5:58 p.m., Chair Henderson officially declared the public hearing open.

MHSA Project Manager Barford stated that we are here today to talk about a brand new innovation project; explained that Innovation is one of the five plans that we have under MHSA; that this plan provides an opportunity for counties to engage with community members, not only to identify the needs of the community, but also to come together to develop a learning project that is time limited and also fund limited, which hopefully will inform both current and future mental health practices; that this project is designed to benefit our community members, primarily Transition Age Youth (TAY), and it will also support the staff members that work with our TAY; and announced that Amanda Colt, Tri-City's MHSA Innovations coordinator, would provide an overview of the project.



### **B. Overview and Explanation of the MHSA Innovation Plan Update**

Amanda Colt, MHSA Innovations Program Coordinator, announced that the Innovation Plan is restorative practices for improving mental health; discussed community planning surveys for community members, stakeholders, anybody who had ideas or input to fill out that survey and give staff some ideas to start with; that these ideas that were given and organized five stakeholder groups, between January and February; that two new project ideas were developed; one final project was selected which is restorative practices for improving women's health. She explained that it is a three year, multi collaborative approach to improve mental wellness and resilience from trauma; that it is estimated that about 360 participants will be trained over the three years; and it will utilize Sky Breathing, trauma Informed Yoga and Restorative Practice Circles; that it will target Tri-City employees who are mental health professionals, TAY including LGBTQ and foster care, and the staff who served them; that the sustainability of this project involves training each year 10 Tri-City staff, and train the trainer so they are able to train their community members; that the estimated cost is \$949,957; that the slogan for this whole plan will be 'Breathe, Heal, And Restore.' She then explained the three practices 1) Sky Breathing is an evidence-based practice that can help individuals reduce stress and clear their minds through breath, meditation; 2) Trauma Informed Yoga emphasizes the impact of trauma on the entire mind and body system and provides an approach, creating a safe and supportive space where participants can learn emotional regulation skills through connection with the breath and increased body awareness; and 3) Restorative Practices are used to bring together both offenders and victims in an attempt to repair damaged relationships, through a process of accountability and forgiveness; she then provided examples of their benefits of these techniques; provided goals of PRIMH; discussed the target population, how they will access trainings; and discussed the stakeholder process and voting results for this project, as well as the breakdown for the costs associated with the project; and the process for final approval of the MHSOAC (Mental Health Services Oversight and Accountability Commission.)

Commissioner Ryback sought clarification of the work that the consultants will be doing for the fees presented. MHSA Project Manager Barford indicated that the cost estimated was for over a three-year period offering the different trainings which includes specialized training which is train the trainer.

### **C. Public Comment**

Reverend Jan chase, Minister of Unity Church at Pomona and convener of Compassionate Pomona meetings, spoke in favor of Sky Breathing and Restorative Practices, noting that she had experienced the link power of both skill sets, and explained that sky breathing is the perfect partner for restorative practices, which will help people build and heal relationships noting that this is something needed more than ever since COVID has brought so much isolation to our community; that she can see that Trauma Informed Yoga will enhance the effectiveness of Sky Breathing and Restorative Practices; and congratulated and thanked Tri-City for all it is and for the wonderful partner that it is in our community.

Danielle Rasshan, teacher in Pomona Unified School District, introduced her son Kai William stating that he has been able to take advantage of sky club, which was instituted in Pomona Unified for students to come and experience the sky breathing program; that she has seen the results in him; and her son wanted to provide the student perspective.

Kai William Rasshan reported that sky breathing had really helped him and giving him the skills to manage his stress and anxiety, especially right now during COVID where he is not having much social interaction; and that he has enjoyed it a lot.



Danielle Rasshan stated that she had been a fan of the sky breathing program in the school district for quite some time; that now that she is doing the teacher training, she is learning the science behind it, noting that the tool of the breath is really unique because everybody can do it anywhere and it does not require any equipment; that once you learn the skills it is yours forever and it is accessible to anyone who can breathe; and encouraged everyone to give this deep consideration how it can impact the community.

Dr. Pramila Agrawal stated that she supports this program because when she tried it, her depression and headaches completely went away; that the sky breathing is a combination of cognitive tools and breathing practices; and explained that cognitive tools give you the awareness and breathing relaxes and decreases the tension and the stress; that the end result is that you can live a much better and happy life. She then discussed her medical background and practice.

Zahabiyah Yamasaki leaded everyone through a brief seated trauma informed yoga practice; then she stated that the best way to explain is to experience it in your own body; and thanked everyone for giving her the opportunity.

Nora Jacob, Care and Restorative Practices Coordinator for Justice for Youth, stated that she is pleased about this coordination of practices that is being proposed because restorative practices are the ones that happen in community and the others are individual; discussed restorative practices and restorative justice, and how it is practiced in a respectful area of radical equality, where each person speaks, there is deep listening, nonjudgmental and open-ended questions.

Anthony talked about how justice for youth and the TAY program has really like helped him and taught him about discipline; expressed happiness for being here because Tri-City is a cool organization; and talked about his experiences with justice for youth.

Naveen Koneru thanked the leadership for considering these programs; spoke on how this could help healthcare professionals, and provided statistics about the necessity for programming to help with the addressing the needs of the healthcare professions.

Susan Ramsundars, member of the sky team, shared what she has heard from people from their promoted courses when they ask what have you learned?; stated that it has been brilliant to be part of this process; that the project that has been developed is genuinely reflective of the collaborative way that Pomona takes care of everybody.

Commissioner Villanueva stated that he is an advocate of restorative justice and not retributive justice; that this is really going to be profound for the TAY; suggested to incorporate role-playing in terms of victim and offender; thanked the community members like Dick Bunce and Nora Jacob, because without community members, Tri-City would not be able to effectuate this innovative program; spoke in support of the proposed Innovation Program because it is self-sustained; and complimented those that are involved in this program.

#### **D. Close the Public Hearing**

There being no MHC comment, Commissioner Villanueva, and Commissioner Reyes seconded, to close the Public Hearing. The motion was carried by the following vote: AYES: Board Member Liaison Cockrell; Commissioners Reyes, Stephens, and Villanueva; Vice-Chair Ryback; and Chair Henderson. NOES: None. ABSTAIN: None. ABSENT: Commissioners Gardner, Weldon, Watson and Williams.



**E. Decide on a Recommendation to the Governing Board about the MHSA Innovation Plan Update**

There being no MHC comment, Commissioner Reyes, and Vice-Chair Ryback seconded, to recommend to the Governing Board to approve the MHSA Innovation Plan Update effective July 1, 2021 through June 30, 2024. The motion was carried by the following vote: AYES: Board Member Liaison Cockrell; Commissioners Reyes, Stephens, Villanueva, and Watson; Vice-Chair Ryback; and Chair Henderson. NOES: None. ABSTAIN: None. ABSENT: Commissioners Gardner, Weldon, and Williams.

**CONSENT CALENDAR – GOVERNING BOARD**

There being no comment, Vice-Chair Leano moved, and Board Member Cockrell seconded, to approve the Consent Calendar. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

**5. APPROVAL OF MINUTES FROM THE APRIL 21, 2021 GOVERNING BOARD REGULAR MEETING**

Recommendation: “A motion to approve the Minutes of the Governing Board Regular Meeting of April 21, 2021.”

**6. CONSIDERATION OF RESOLUTION NO. 580 ESTABLISHING TRI-CITY MENTAL HEALTH AUTHORITY SUPPLEMENTAL PAID SICK LEAVE POLICY NO. I.22 EFFECTIVE RETROACTIVE TO JANUARY 1, 2021**

Recommendation: “A motion to adopt Resolution No. 580 establishing a Supplemental Paid Sick Leave Policy No. I.22 effective retroactive to January 1, 2021.”

**NEW BUSINESS CONTINUED – GOVERNING BOARD**

**7. CONSIDERATION OF RESOLUTION NO. 581 APPROVING THE MENTAL HEALTH SERVICES ACT (MHSA) INNOVATION PLAN UPDATE EFFECTIVE JULY 1, 2021 THROUGH JUNE 30, 2024**

Executive Director Navarro thanked members of the public for attending the meeting, for providing additional information, and for supporting the project; and expressed support for this project.

Director of MHSA & Ethnic Services Hundal reported that copies of the draft plan were circulated for public comment in the community and listed all the venues; that announcements were posted in social media; and reported that she did not received any written public comment prior to the public hearing, only those that were heard today during the public comment.

There being no further comment, Board Member Lantz moved, and Board Member Cockrell seconded, to adopt Resolution No. 581 approving the MHSA Innovation Plan Update effective July 1, 2021 through June 30, 2024. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.



**8. CONSIDERATION OF RESOLUTION NO. 582 AUTHORIZING THE EXPENDITURE OF \$300,436.00 FROM ITS CAPITAL FACILITIES AND TECHNOLOGICAL NEEDS (CFTN) PLAN FUNDS TO IMPLEMENT A NEW ELECTRONIC HEALTH RECORD (EHR) SYSTEM AND A NEW CLIENT REFERRAL MANAGEMENT PLATFORM**

Executive Director Navarro reported that the CFTN Plan was posted for 30 days, in all the public places, on social media, and on our website; that staff did not received any public comment; and explained that under the MHSA plan, the funds from CFTN can be for the implementation, not the ongoing cost, of the new electronic health record and a client referral platform.

There being no further discussion, Vice-Chair Leano moved, and Board Member Ontiveros-Cole seconded, to adopt Resolution No. 582 authorizing the Expenditure of \$300,436.00 from its CFTN Plan Funds to implement a new Electronic Health Record (EHR) system, and a new client referral management platform. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

**9. CONSIDERATION OF RESOLUTION NO. 583 AUTHORIZING THE EXECUTIVE DIRECTOR TO EXECUTE A MASTER CLOUD SERVICES AND NETWORK MANAGEMENT AGREEMENT WITH UNITE USA, INC. (UNITE US) FOR USE OF ITS SOFTWARE VIA THE PUBLIC INTERNET FOR THREE YEARS IN THE AMOUNT OF \$75,000 EFFECTIVE JULY 1, 2021**

Executive Director Navarro stated that Unite Us is a client referral platform for which you just approved the implementation funds; that this client platform is utilized by various counties and other providers throughout California, including the Los Angeles Department of Mental Health and their veterans services program; that this platform will allow Tri-City staff to enter referrals into a system, from which our community partners will get the referral from that system and will track for us services provided; that it is a fully HIPAA compliant platform.

Dr. Eric Hazard, Network Director for United Us, stated that United Us is platform and a way on a way to coordinate social care, focusing on connecting clinical, mental, and social care together in one platform; that they have been doing work since 2013 and are in in over 45 States; discussed current clients that utilize the platform, and the sensitive services they provide; and congratulated Tri-City on transitioning out of bankruptcy.

Executive Director Navarro indicated that community collaboration and referral is a cornerstone of our work here at Tri-City; that as demand for services continue to increase, and even more post COVID, Tri-City is looking for a way to maximize the efficiency to be able to have to serve more people, noting that this platform will allow us to do this; that it will be a three-year pilot to see if it has the impact to increase access to a full range of care for the people that we serve at Tri-City, and be able to serve a greater number of people in a timely way.

Discussion ensued regarding ending the contract for cause and how Tri-City can terminate the contract if it is not satisfied the platform services.

There being no further discussion, Board Member Vera moved, and Board Member Nolte seconded, to adopt Resolution No. 583 approving a 3-year Master Cloud Services and Network Management Agreement with Unite USA, Inc. (Unite Us) in the amount of \$75,000 Effective July



1, 2021; and authorizing the Executive Director to execute it. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

**10. CONSIDERATION OF RESOLUTION NO. 584 AUTHORIZING THE EXECUTIVE DIRECTOR TO EXECUTE A MEMORANDUM OF UNDERSTANDING WITH COMMUNITY TRANSLATIONAL RESEARCH INSTITUTE/PUBLIC HEALTH FOUNDATION ENTERPRISES INC. DBA HELUNA HEALTH TO COLLABORATE IN ESTABLISHING PRACTICAL EXPERIENCE TO CLAREMONT GRADUATE UNIVERSITY STUDENTS/ INTERNS AND HEALTH COACH/NAVIGATORS**

Executive Director Navarro stated that the MOU will close the loop on an MOU that we signed on March 17, 2021, to be part of a high ACEs Aware Initiative Network Planning Grant received by East Valley, the fiscal sponsor and the lead agency, and CITRI is one of the other organizations which will be utilizing graduate students to shadow and learn from Tri-City community navigators and best practice referral model for this network of care planning grant.

Board Member Vera announced that he would abstain from voting on this item because he does legal work for CGU on internship agreements.

There being no further discussion, Vice-Chair Leano moved, and Board Member Cockrell seconded, to adopt Resolution No. 584 approving MOU with Community Translational Research Institute (CTRI)/Public Health Foundation Enterprises Inc. (PHFE) dba Heluna Health; and authorizing the Executive Director to execute it. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, and Ontiveros-Cole; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: Board Member Vera. ABSENT: None.

**MONTHLY STAFF REPORTS**

**11. TONI NAVARRO, EXECUTIVE DIRECTOR REPORT**

Executive Director Navarro reported that Tri-City is conducting Mental Health Commissioner recruitment since October, 2020; that at its April meeting the commission discussed a desire to also strategic recruitment for the youth population 18 to 25 to bring that voice back into the commission; that it is time for the Governing Board to select an Ad Hoc Committee to conduct interviews and fill those seats.

Ken Riomales, Chief Information Officer, reported that a lot of work has been doing current state assessment, determining strengths, weaknesses, opportunities, and threats within the organization, as it relates to IP, for the purposes of categorization, we decided to break it up into four main categories, security, operations, customer service, and project management, to make sure they're in line with strategic goals of the overall organization; and the various other efforts that would be beneficial to the organization such as security optimization and network improvement.

Executive Director provided a housing division update and reported that there has been a kind of a release of the valve of the state, local, and federal funds for rental assistance and support for those in our three cities; that this does not appear to be a long term trend; that we are waiting for the termination of the eviction moratoriums in June; that those funds and those programs have



gone a long way to reduce housing insecurity in the three cities; and expressed appreciation for their support on that and hoped to continue to have good news on the housing front as things progress.

Vice-Chair Leano inquired if there a second round of Non-Competitive No Place Like Home allocation. Executive Director Navarro indicated that the next round will be the fourth round and there is no date yet. Vice-Chair Leano further inquired if the allocation systematic based on metrics that we already know and if allocation will be reduced based on prior allocations. Executive Director Navarro replied in the affirmative and stated that it also depends on money that comes in from tax revenues as to how much for each division, medium, large or small County.

## **12. DIANA ACOSTA, CHIEF FINANCIAL OFFICER REPORT**

Chief Financial Officer Acosta mention that she will still reference the bankruptcy in Tri-City's annual audited financial statements for another year, which are scheduled to be presented to the Board in October; that the auditors are scheduled to do a virtual audit in June to begin the annual audit; and that staff is finalizing the budget and will present it to Board in its July meeting.

Discussion ensued how the virtual audit is conducted.

## **13. LIZ RENTERIA, CHIEF CLINICAL OFFICER REPORT**

Chief Clinical Officer Renteria reported the percentage of all the diagnoses that come in through our access to care program by city, noting that by far depressive disorders at this point seem to be our largest diagnosis that is pretty consistent across the three cities, followed by a schizophrenia spectrum and psychotic disorders and anxiety disorders; and shared a success story about a 47 year-old female that came into our adult outpatient program who experienced homelessness and severe mental health issues and was able to obtain employment, stable housing; and discussed the true impact of the services of Tri-City.

Board Member Vera inquired if Tri-City has been asked to provide any services to the children who are now at Fairplex for counseling. Chief Clinical Office Renteria replied in the affirmative and Cherokee federal, which is the agency that has been contracted to provide services, is writing their contracts, and noting that they will present one to Tri-City for approval.

Executive Director Navarro indicated that Tri-City had not done anything at this point; and discussed the different job tiles that they want because are recognized by the federal government as behavioral health specialists; and that staff is looking forward to present a contract to the Board at its next meeting.

## **14. SEEYAM TEIMOORI, MEDICAL DIRECTOR REPORT**

Medical Director Teimoori stated that he provided data about the services that we provided during the second half of April, when we started the pack team in our collaboration with the Pomona Police Department, and asked if there were any questions about the data.



**15. RIMMI HUNDAL, DIRECTOR OF MHSA AND ETHNIC SERVICES REPORT**

Director of MHSA & Ethnic Services Hundal reported that May is not only mental health awareness month, it is also Asian American Pacific Islander heritage month; that our AAPI advisory council was launched this month, and the kickoff event was a webinar titled 'Ending The Silence, How to Support the Asian American And Pacific Islander Community' hosted by Tri-City in partnership with university Western University of Health Science; that it was made possible by Vice-Chair Leano who did the opening remarks and lined up great speakers for us who did the introductory remarks; thanked him for his support; and announced that on May 7th, the MHSA Annual Update for Fiscal Year 2021-22 was posted for a 30-day public comment period.

**16. NATALIE MAJORS-STEWART, CHIEF COMPLIANCE OFFICER REPORT**

Executive Director Navarro announced that Chief Compliance Officer Majors-Stewart was out on vacation and she would answer any questions the Board might have regarding her report.

There being no further comment, Vice-Chair Leano moved, and Board Member Ontiveros-Cole seconded, to receive and file the month of May staff reports. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, Ontiveros-Cole, and Vera; Vice-Chair Leano; and Chair Carder. NOES: None. ABSTAIN: None. ABSENT: None.

**GOVERNING BOARD / MENTAL HEALTH COMMISSION COMMENTS**

Commissioner Villanueva commented that some of the unintended consequences of the pandemic are an increase of gang activity; that work cannot be done with the homeless, and that there will be much to do when the pandemic is over.

Vice-Chair Leano thanked MHSA Director Rimmi Hundal for an outstanding kickoff to our AAPI health and wellness advisory council; that it was such a strong response from this agency in light of the spike in anti-Asian hate incidents, and that this agency is mobilizing community stakeholders to look after vulnerable populations.

Board Member Lantz commended Vice-Chair Leano, Rimmi Hundal, and everybody that was involved in putting the webinar together because she attended and it was very well done and very informative; that she appreciated the variety of speakers; and that it was great to be a part of it.

**PUBLIC COMMENT**

There was no public comment.

**ADJOURNMENT**

At 7:22 p.m., on consensus of the Governing Board and Mental Health Commission, its Joint Meeting of May 19, 2021 was adjourned. The next Regular Meeting of the Mental Health Commission will be held on Tuesday, June 8, 2021 at 3:30 p.m. The next Regular Meeting of the Governing Board will be held on Wednesday, June 16, 2021 at 5:00 p.m., via teleconference.

  
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Micaela P. Olmos, JPA Administrator/Clerk