



MINUTES

REGULAR MEETING OF THE GOVERNING BOARD JUNE 15, 2022 – 5:00 P.M.

The Governing Board met in a Regular Meeting held on Wednesday, June 15, 2022 at 5:30 p.m. in the La Verne City Hall Council Chambers, 3660 "D" Street, La Verne, California.

CALL TO ORDER Chair Leano called the meeting to order at 5:30 p.m.

ROLL CALL Roll call was taken by JPA Administrator/Clerk Olmos.

GOVERNING BOARD

PRESENT: Jed Leano, City of Claremont, Chair
Robin Carder, City of La Verne, Vice-Chair
Carolyn Cockrell, City of La Verne, Board Member
Paula Lantz, City of Pomona, Board Member
John Nolte, City of Pomona, Board Member
Ronald T. Vera, City of Claremont, Board Member

ABSENT: Elizabeth Ontiveros-Cole, City of Pomona, Board Member

STAFF

PRESENT: Rimmi Hundal, Executive Director
Darold Pieper, General Counsel
Diana Acosta, Chief Financial Officer
Elizabeth Renteria, Chief Clinical Officer
Dana Barford, Interim Director of MHSA & Ethnic Services
Natalie Majors-Stewart, Chief Compliance Officer
Ken Riomales, Chief Information Officer
Mica Olmos, JPA Administrator/Clerk

CONSENT CALENDAR

Chair Leano opened the meeting for public comment; and there was no public comment.

There being no comment, Vice-Chair Carder moved, and Board Member Lantz seconded, to approve the Consent Calendar. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, and Vera; Vice-Chair Carder; and Chair Leano. NOES: None. ABSTAIN: None. ABSENT: Board Member Ontiveros-Cole.

1. APPROVAL OF MINUTES FROM THE APRIL 20, 2022 GOVERNING BOARD REGULAR MEETING

Recommendation: “A motion to approve the Minutes of the Governing Board Regular Meeting of April 20, 2022.”

2. APPROVAL OF MINUTES FROM THE MAY 18, 2022 GOVERNING BOARD AND MENTAL HEALTH COMMISSION REGULAR JOINT MEETING

Recommendation: “A motion to approve the Minutes of the Governing Board and Mental Health Commission Regular Joint Meeting of May 18, 2022.”

3. CONSIDERATION OF APPROVAL OF RESOLUTION NO. 658 ADOPTING REVISED JOB DESCRIPTION FOR THE DIRECTOR OF MENTAL HEALTH SERVICES ACT AND ETHNIC SERVICES POSITION EFFECTIVE JUNE 15, 2022

Recommendation: “A motion to approve and adopt Resolution No. 658 Revising the Job Description for the Director of MHSA and Ethnic Services Position.”

NEW BUSINESS

4. CONSIDERATION OF AWARDING COMMUNITY WELLBEING GRANTS FOR FISCAL YEAR 2022-23 UNDER THE COMMUNITY CAPACITY BUILDING PROJECT OF THE PREVENTION AND EARLY INTERVENTION (PEI) PLAN

Board Member Lantz recused from the meeting citing that she has relationships with a variety of these community groups, including God's Pantry, Just Us 4 Youth, Pomona Hope, and Purpose Church, noting that she also receives remuneration from some of these organizations.

Executive Director Hundal reported that Tri-City received this year 36 applications, out of which 13 are being presented to the Governing Board for its approval to award funding; that these are the Community Wellbeing Grants that are awarded annually; that communities can apply for grants for up to three years for up to \$10,000; that this year, Tri-City is awarding average of \$6,500; that these CWG are budgeted under PEI; and that based on the information presented, staff is asking for approval of the Community Wellbeing Grants.

Chair Leano opened the meeting for public comment; and there was no public comment.

There being no comment, Board Member Nolte moved, and Board Member Vera seconded, to award thirteen Community Wellbeing Grants totaling \$79,600.00 to be funded under the PEI Plan in FY 2022-23. The motion was carried by the following vote: AYES: Board Members Cockrell, Nolte, and Vera; Vice-Chair Carder; and Chair Leano. NOES: None. ABSTAIN: Board Member Lantz. ABSENT: Board Member Ontiveros-Cole.

5. CONSIDERATION OF RESOLUTION NO. 659 AUTHORIZING THE EXPENDITURE OF \$767,000 FROM ITS CAPITAL FACILITIES AND TECHNOLOGICAL NEEDS (CFTN) PLAN FUNDS TO IMPLEMENT SEVERAL TECHNOLOGY PROJECTS

Chief Information Officer Riomales reported that this item represents a CFTN Plan that was presented to stakeholders approximately six weeks ago; that it has gone through a 30-day public posting for review; and just recently the Mental Health Commission approved it for presentation to the Governing Board; and that this Plan encompasses multiple projects in the technology sector

for Tri-City involving optimization and keeping up with technology needs in order to maintain current our operational needs, as it relates to technology.

Chair Leano opened the meeting for public comment; and there was no public comment.

There being no comment, Vice-Chair Carder moved, and Board Member Lantz seconded, to adopt Resolution No. 659 authorizing the Expenditure of \$767,000 from its CFTN Plan Funds to implement several technology projects. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, and Vera; Vice-Chair Carder; and Chair Leano. NOES: None. ABSTAIN: None. ABSENT: Board Member Ontiveros-Cole.

6. CONSIDERATION OF RESOLUTION NO. 660 AUTHORIZING AN AGREEMENT WITH SYRACUSE UNIVERSITY, IN AN AMOUNT NOT TO EXCEED \$313,264, FOR THE DEVELOPMENT AND IMPLEMENTATION OF THE MULTI-COUNTY COLLABORATIVE PSYCHIATRIC ADVANCE DIRECTIVES PROJECT EFFECTIVE JULY 1, 2022 THROUGH JUNE 30, 2025

MHSA Program Manager Barford reported that the Agreement is the final piece to be able to implement the PADs (Psychiatric Advance Directives) Project beginning July 1st; that Syracuse University is going to act as the fiscal intermediary between the seven different counties that are part of this collaborative, noting that they will oversee all of the subcontractors that will be working on this project, handling the finances, ensuring that all the forms are correct, and that all of any regulations are met; thus, staff was asking for the Governing Board to approve this Agreement.

Board Member Vera referred to 17 of 19 under the Statement of Work, stating he noticed that the total cost for contracts for three years is of \$272,404, which is less than the \$313K that the Governing Board will be approving. MHSA Program Manager Barford explained that the total cost for Syracuse will be \$40,860, that for all sub-contracts is \$272,404, and together they add up to \$313,264.

Chair Leano inquired about the need to have an intermediary as the fiscal agent, as opposed to just the counties receiving the funds and then administrating the project. MHSA Program Manager Barford replied that the project is through a collaborative; thus, it is preferred that someone will be handling the money rather than each of the counties having to engage the subcontractors and paying them directly; that the counties want to do this together as a collaborative, and with each of the county's input and with our project manager, the funds will be distributed through the intermediary.

Chair Leano opened the meeting for public comment; and there was no public comment.

There being no comment, Board Member Vera moved, and Board Member Cockrell seconded, to adopt Resolution No. 660 authorizing the Executive Director to execute an Agreement with Syracuse University, in an amount not to exceed \$313,264 for the development and implementation of the Multi-County Psychiatric Advance Directives (PDAs) effective July 1, 2022 through June 30, 2025. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, and Vera; Vice-Chair Carder; and Chair Leano. NOES: None. ABSTAIN: None. ABSENT: Board Member Ontiveros-Cole.

7. CONSIDERATION OF RESOLUTION NO. 661 AUTHORIZING THE FIRST AMENDMENT TO THE AGREEMENT WITH PRIORITY BUILDING SERVICES, LLC FOR JANITORIAL SERVICES

Chief Financial Officer Acosta indicated that Tri-City entered into a lease for some additional space at the Royalty building; that this is an amendment to add janitorial services to this suite, noting that the Governing Board awarded the contract to Priority Building Services back in July 2021 and this amendment increases janitorial services.

Chair Leano opened the meeting for public comment; and there was no public comment.

There being no comment, Board Member Cockrell moved, and Board Member Nolte seconded, to adopt Resolution No. 661 Authorizing the Executive Director to execute the First Amendment to the Agreement with Priority Building Services, LLC for Janitorial Services. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, and Vera; Vice-Chair Carder; and Chair Leano. NOES: None. ABSTAIN: None. ABSENT: Board Member Ontiveros-Cole.

MONTHLY STAFF REPORTS

8. RIMMI HUNDAL, EXECUTIVE DIRECTOR REPORT

Executive Director Hundal reported that during her first two weeks as the new Executive Director she has attended both the Claremont and the La Verne Council Meetings where she had the pleasure of being introduced; that she also attended two public meetings in Pomona and has introduced herself to community members; and that based on the article that came out in the Claremont courier, she has received several calls from community members congratulating her, and pointed out that it has been a very humbling experience. She then reported that Tri-City staff has formed a social committee; that Chief Information Officer Riomales has taken the lead, and the first meeting took place last month, noting that its purpose is to build a stronger community within our agency because the past two years have been difficult for Tri-City staff; that staff lost touch with each other and we are trying to see each other and building those relationships again. She then said that during the last month, there were seven new hires and three separations; that she has getting to know what each department head and their department does; and that she has asked staff to invite her to their staff meetings so that she can meet with them in person instead of just sending an email.

Vice Chair Carder commented that she was very thrilled that Ms. Hundal is the new Executive Director, pointing out that it is the end of a wonderful time for her since she was stepping down from the Governing Board; she then congratulated Ms. Hundal and stated that she meet Ms. Hundal's children during the La Verne City Council meeting and they were adorable.

Chair Leano, also congratulated Executive Director Hundal; and then inquired where the agency is right now with regards to staffing, what is our deficit, and what are we doing solve this issue.

Executive Director Hundal stated that things are getting better; that more people are applying for jobs at Tri-City; that in the next six months she is planning to build relationships with local colleges and universities that are producing mental health professionals so that they can intern with Tri-City and also apply for jobs here. Chief Clinical Officer Renteria added that staffing seems to be

stabilizing on the clinical teams, which is good news because we can then provide the services that we all are here to do and support, and pointed out that we are still short staffed in the Access-to-Care team, which is the entry way to Tri-City's programming, noting that it is little troubling; however, overall in the clinical side there have been more hires than resignations, citing the action of Board in approving a new clinical salary structure put Tri-City on the right track.

Chair Leano sought clarification regarding the Access-to-Care team. Chief Clinical Officer Renteria explained that they are the clinicians that do the intake and assessments when people are coming into care, noting that right now there is only one staff member in the team whom is doing well and other teams are helping; that the Children's team is very solid and almost completely filled and the Adult team is about two thirds of the way, which is a lot of progress.

9. DIANA ACOSTA, CHIEF FINANCIAL OFFICER REPORT

Chief Financial Officer Acosta reported that on the onset of the pandemic staff had anticipated that Tri-City's Mental Health Services Act revenues would take a significant dip in FY 2022-23; however, last year we experienced a small increase because of the delay in tax return filings; and this year, as of yesterday, Tri-City received another remittance and have exceeded our projected revenues of \$12.6 million; that we have received \$17.4 million, which is almost \$4.5 million dollars in excess of what we had originally projected. She then announced that Tri-City has received approval from the City of Pomona to move forward with our Therapeutic Community Garden upgrade; and that in the next couple of months she will present to the Board for approval an agreement for a contractor after we issue an RFP.

Board Member Vera stated that it seems that Tri-City will have \$25 million to carry carryover in addition to our reserves, and inquired if this amount does not include the anticipated revenues that we are going to receive in the next fiscal year from the state. Chief Clinical Office replied in the affirmative, noting that it is just an estimate as of the end of this fiscal year with just a couple weeks away. Board Member Vera further inquired if there was any danger of any of that money having to go back because it is not spent. Chief Financial Officer replied in the negative, stating that there is no risk of reversion. Board Member Vera requested that maybe during the next meeting she could explain how that money is going to be spent over the next couple of years in our communities. Chief Financial Officer replied in the affirmative, and pointed out that because we were anticipating some excess dollars, we brought forth a request to transfer some money from CSS to one-time projects under CFTN.

Discussion ensued regarding the excess \$4 million dollars; and about the process to determine how this money can be spent; and about the stakeholder process.

10. LIZ RENTERIA, CHIEF CLINICAL OFFICER REPORT

Chief Clinical Officer Renteria reported that Tri-City's Therapeutic Community Garden team is fully staffed, noting that this was a program that was suspended and has started it again; that to address the flow of clients coming into the adult program, which was one of the most impacted by the staffing shortages, it was decided to have our TAY, Transition Age Youth, be served in the Children's clinic since we already had our First Episode Psychosis Program and the Transition Age FSP program already in that clinic, to provide some relief which resulted in being able to make the caseloads more manageable across the teams. She then reported that we had recently concluded the last of our stakeholder engagement meetings for both our Mental Health Student Services Act (MHSSA) and our Mobile Crisis Unit (MCU) meetings involving law enforcement,

schools, and community members; that staff is putting a report with their input about what to do with his program; and that we will start our first meeting of our planning collaborative next week to start looking at the data and decide how we are going to use those funds to enhance care.

Discussion ensued regarding the stakeholder meetings for the MHSSA and MCU grants.

11. SEEYAM TEIMOORI, MEDICAL DIRECTOR REPORT

Executive Director Hundal stated she would answer any questions regarding Dr. Teimoori's report since he was not in attendance. There were no questions from the Board.

12. VACANT, DIRECTOR OF MHSA AND ETHNIC SERVICES REPORT

Executive Director Hundal reported that June is pride month and the Rainbow Advisory Council, which is Tri-City's LGBTQ+ advisory council, is hosting on June 22nd the webinar 'starting the conversation' regarding how to support social inclusion in LGBTQ+ communities, noting that it will provide an overview on how to foster safe, affirming, and welcoming conversations with LGBTQ+ individuals and families; that our African American Wellness Advisory Council partnered with our local NAACP Pomona Valley and hosted an informational booth on June 14th and 15th, to bring awareness to the history of Juneteenth and why we celebrate the emancipation of enslaved African Americans; that the Wellness Center hosts a talent show every year for our clients and it took place again this year, which featured local participants who performed a variety of music, art and poetry selection; and that several Wellness Center staff volunteered to participate in this year's NAMI Walk, noting that organizers for the event expressed gratitude to staff for attending and supporting this important annual event because we are not allowed yet to do community events and staff participation was on a voluntary basis.

13. NATALIE MAJORS-STEWART, CHIEF COMPLIANCE OFFICER REPORT

Chief Compliance Officer Majors-Stewart reported she would talk about Tri-City's internal compliance program, and provided the definition, the origin, and evolution of health care compliance and its correlation with Tri-City's internal program and processes. She explained that health care compliance is the practice of ensuring adherence to laws and regulations that govern healthcare compliance which are rooted in ethics; pointing out that everything is based with the goal of ensuring client safety, equity, confidentiality, and integrity. She then discussed the risks of non-compliance, which can result in patient care risk for unsafe practices; there could be fines and penalties to our Tri-City and to our providers individually; Tri-City's reputation can be damaged; and productivity can decrease. Therefore, striving to meet and maintain compliance, Tri-City can assure patient safety; provide security for its revenue; and to have a stable reputation and credibility with its community, stakeholders, clients, and its regulatory agencies; also client and staff morale and confidence increases because they know that processes are in place to ensure compliance; and provided real life examples of what compliance monitors on a day-to-day basis such as making sure that informed consents from client and participants are obtained and that the right person consents for services that we provide; that the medication room meets and maintains standards; that medications are stored and destroyed in the proper manner and time; that client and participant information is protected and is only used and disclosed in the proper manner; that clients are receiving services within the parameters of industry 'standards of care'; that service providers have the right credentials and are eligible to provide services; or that billed services have the right detail and the proper supporting documentation. She then talked about

the regulatory bodies of compliance at the federal, state, and county level, pointing out that there are several levels and layers of regulatory bodies that oversee compliance. She also provided a brief history of compliance which got its origins during the civil war when the False Claims Act was established in 1863 which has grown and there been several amendments throughout the years and grew to several different other laws regarding referrals, healthcare fraud, HIPAA (Health Insurance Portability and Accountability Act), and more recently the Affordable Care Act in 2010 which declared that any provider of MediCal or Medicare services must establish a compliance program and have internal governance over the compliance activities. She explained that Tri-City's Best Practices Division began in 2008 when the Quality Assurance Team was re-established which focused on quality claiming, patient care, and billing; then in 2012, the department grew to the Data and Outcomes Division to support the MHSA reporting and performance outcomes; then Quality Improvement was created in 2015; and in 2018, the formal Compliance Program was established and she was appointed the Chief Compliance Officer; therefore, under the umbrella of the Best Practices Department there is compliance oversight, quality assurance, quality improvement, data analytics, and HIPAA Privacy, noting that in 2021 the Best Practices Department assumed the responsibility of HIPAA compliance and she became the HIPAA Privacy Officer and now works with the IT Department that oversees the HIPAA security piece. She then talked about the Best Practices Department current priorities that include the onboarding a new Electronic Health Record (workflow compliance and procedural policy); access to care (removing barriers and ensure access at any point of entry into the system); CalAIM (MediCal redesigned); Telehealth and HIPAA (new laws coming on board); and indicated that as new trends and new programs are established, priorities shift. She then talked about internal compliance and how staff navigate and oversee compliance which is triggered by a mandate or regulation, new program or service, an operational change, or a trend or initiative; then conducts research of the laws and regulations; then processes are developed and implemented; then adoption of policies and procedures take place; and then train and educate staff; lastly, we monitor and report outcomes to make sure the compliance that was established is maintained. She noted that there is also second layer of compliance for when there is a risk that has been identified, which is investigated; its severity is assessed; that the severity of risk can be low, moderate, or high level risk; that an internal finding report is prepared and submitted to the executive director, the executive team, and the appropriate leadership staff; and enforce a plan of correction. She also explained that there are times when staff has to report externally, such as when there is a HIPAA violation; and discussed the various scenarios of reporting. She then reiterated that compliance laws and regulations are intended to maximize client and staff safety; to ensure that treatment is provided within the standards of care; to uphold confidentiality, the integrity of services that we provide, and the funds that we generate from the claims that we build; that non-compliance costs in client care, revenue reputation, productivity, and morale, etc.; that compliance is a continuous process because it is not only established, but it is also maintained, and that we want to make sure that the legal, ethical and professional standards are communicated, implemented, and always upheld throughout our agency at all times; and that almost everything that we do here at Tri-City has an associated regulation tied to it. Lastly, she stated that compliance is everyone's responsibility, that "*the best Defense is a good offense*" which is really having good and solid procedures and policies in place to stay ready at any given time to ensure compliance.

Board Member Vera commented that we forget how regulated healthcare is, in particular for Tri-City; that we are fortunate to have a good compliance program; that he likes the idea of calling it best practices; thanked Chief Compliance Officer Majors-Stewart for reminding us of what we have to do; and expressed gladness for Tri-City having a good compliance program in place.

14. KEN RIOMALES, CHIEF INFORMATION OFFICER REPORT

Chief Information Officer Riomales reported that staff are still going through Tri-City's EHR implementation with Cerner; that the go live date was originally anticipated on June 28th; that as the project progressed, it was deemed necessary to allow more time for greater success of the agency; and that August 16th is the new live date on the new system.

Chair Leano opened the meeting for public comment; and there was no public comment.

There being no further comment, Vice-Chair Carder moved, and Board Member Cockrell seconded, to receive and file the month of July staff reports. The motion was carried by the following vote: AYES: Board Members Cockrell, Lantz, Nolte, and Vera; Vice-Chair Carder; and Chair Leano. NOES: None. ABSTAIN: None. ABSENT: Board Member Ontiveros-Cole.

PUBLIC COMMENT

Chair Leano announced he would briefly out of order for convenience sake and opened the meeting for public comment. There was no public comment.

GOVERNING BOARD COMMENTS

Chair Leano recognized Vice-Chair Robin Carter, indicating that this is her last meeting on the Governing Board of Tri-City Mental Health Authority.

Executive Director Hundal expressed sadness for Vice-Chair Carder's departure; she stated that she started working at Tri-City in 2008, and Vice-Chair Carder began to serve in the Governing Board in 2009; that her leadership has made Tri-City a better place; that she has always been so supportive of Tri-City staff and of the work they do; that her engagement with her community is just beyond praise, noting that she cared very much about La Verne; that she is such a strong leader; that she will be missed at Tri-City as a leader and as a friend. She then presented her with an award from Tri-City which read: "*successful is the person who leaves the world better than they found it. Robin, Tri-City is a better place because of your contribution. Thank you for your unwavering commitment and leadership.*" She also thanked Vice-Chair for her service and for the amazing work she did at Tri-City.

Board Member Lantz stated that she was the Chair when Vice-Chair Carder joined the Governing Board; that she joined at a very difficult time and she hit the ground running; that she has been such a great asset; that as the Board progressed, she became the leader and did a wonderful job; and that she will be sorely missed.

Board Member Cockrell stated that it has been a pleasure to serve on this Board with Vice-Chair Carder; and that, as a fellow La Vernite, she expressed gladness for Vice Chair Carder being such a big part of this.

Board Member Nolte stated that he has been on several boards, that and as a chairperson, Vice-Chair Carder was very professional and efficient; that he always felt the Board was in good hands and the public was being listened to; that her level of understanding of the subject matter was always top notch, and that if he ever felt a little bit behind on something, he knew Vice-Chair Carder make sure we were all informed; and expressed appreciation for her stellar board Chair.

Board Member Vera indicated that she has known Vice-Chair Carder since 1995; that when she says that she is going to do something, she will do it; that she is first and foremost collaborative, punctual, and dedicated to all what she did; that she has done so much for the community of La Verne; that the hours that she has put into have been on a volunteer time; that the way she interacts with staff is never demeaning and is always respectful to everyone; and that he just cannot say enough in terms of the quality of person that Vice-Chair Carder is. Lastly, he indicated that today is her wedding anniversary.

Vice Chair Carder indicated that today it was her 48th wedding anniversary.

Chair Leano thanked Vice-Chair Carder for running such a wonderful Board, noting that it was informative for him just watching her every month the way she went about her business; that he feels he has big shoes to fill; and presented her with flowers on behalf of the Board.

Chief Financial Officer Acosta wished Vice-Chair Carder happy anniversary; she then thanked her for her leadership and for always making her feel so comfortable; expressed appreciation for her support for Tri-City; and wished her the best on her next adventure.

Chief Compliance Officer Majors-Steward expressed appreciation for Vice-Chair Carder; she then read a quote from Maya Angelo: *"I've learned that people will forget you. They will forget what you said. People will forget what you did, but people will never forget how you made them feel."*; that the "how you made them feel" part really stands out because of the caring and warm feelings that she always brought into the room when she entered it; thanked her for faithfully serving Tri-City's Board for many years and for always demonstrating enthusiasm and joy in her collaboration with staff to bring about the best outcomes for the work that we do and the clients we serve; she then shared that when Ms. Majors joined the executive team in 2015, she was welcomed right away by Vice-Chair Carder who always made her feel appreciated and valued since then; that Vice-Chair Carder's positivity and warmth has always shined through, whether it's a bright smile, or a kind compliment; and thanked her for her affirming remarks to show appreciation of Ms. Major's efforts, noting that it meant so much to her; that she will truly be missed; and thanked her for many years of dedicated service and for making staff feel supported and valued; and wished her the best.

Controller Bogle thanked Vice-Chair Carder for all her support, and expressed appreciation for watching her run the meetings and learning from a distance; he then shared a story when she helped staff during the RFP process to select an audit firm, and that he learned the perspective from the Board, noting that he appreciated her guidance and her efforts she put into that.

MHSA Projects Manager Barford stated that Vice-Chair Carder makes an impact without even realizing it; that when she does presentations before the Board, she would look at Vice-Chair Carder for reassurance because she would always project support which would allow her to keep going. She then shared a story of encouragement during a Public Hearing during a time when she was very nervous and Vice-Chair Carder helped calm her down without realizing what she had done, and pointed out that Vice-Chair Carder does little things and has no idea of the impact and encouragement that she provides without even a word of encouragement..

Counsel Pieper stated that Vice-Chair Carder entered the Board in interesting times, and they both have been through many interesting times together; and expressed appreciation for all of the support and leadership that she gave, not only as Chair, but in those interesting times as they

came out into the much brighter day that we are enjoying now; he then said that she had done a wonderful job and thanked her very much for all that she had done for the Board and for Tri-City.

Chief Clinical Officer Renteria stated that she did not get to work with Vice-Chair Carder very long, but that she is a person that can convey warmth through zoom and invite participation and engagement; and expressed appreciating for making her transition to Tri-City very warm and welcoming, and thanked her for her service.

Vice-Chair Carder shared that when she came to Tri-City 13 years ago, she did not know anything about mental health nor what Tri-City was about; that she was nervous because she did not know if she could really contribute; that former Executive Director Jesse Duff and Tony Navarro gave her an introduction to help her get up to speed; also that former Executive Director Toni Navarro shared with her that when she came on as Director, it was her leadership skills that were helping her move forward, noting that at that time she felt that she could contribute in that area. She then stated that she had learned so much from all staff; that she supports them and admires each and every one of them for what they do, noting that they were reaching out to our communities and making such a difference, especially during this time when we find more homeless and the mental illness issues; and that staff is needed and they are really making an impact on our communities. She also said that this was one of her favorite Boards to sit with because they enjoy each other and respect each other, and they also make a difference; and lastly, she said that everyone had touched her heart.

ADJOURNMENT

At 6:38 p.m., on consensus of the Governing Board its meeting of June 15, 2022 was adjourned. The next Regular Meeting of the Governing Board will be held on Wednesday, July 20, 2022 at 5:00 p.m., in the MHSA Administrative Office, 2001 North Garey Avenue, Pomona, California.



Micaela P. Olmos, JPA Administrator/Clerk